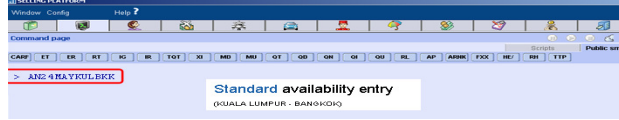


Booking flow – entries

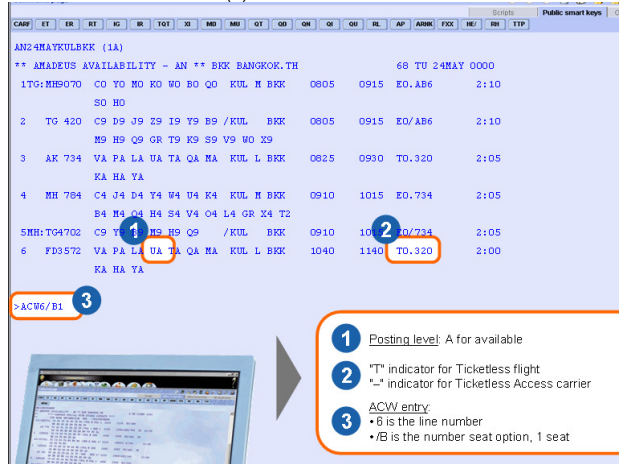
Amadeus Neutral Availability

>AN24MAYKULBKK is the standard availability entry



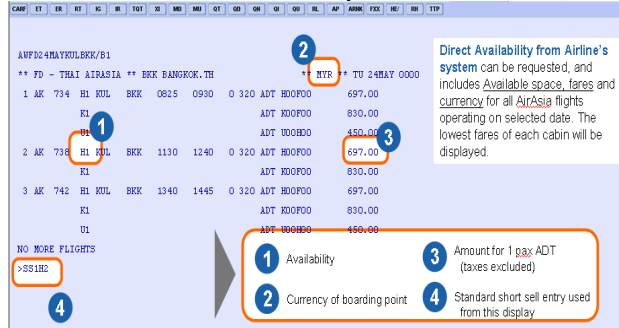
Airline Availability and Fare Display

>ACW6/B1 from the neutral display, agents request the airline availability screen. You have to perform 'ACW' entry when you see 'T' and '-' indicators (2)

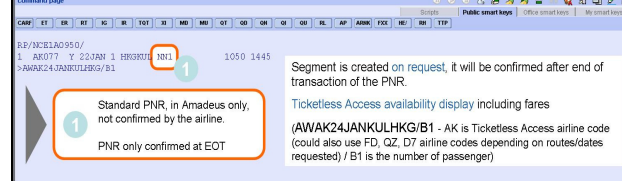


Segment sell

>SS1H2 is the standard short sell entry



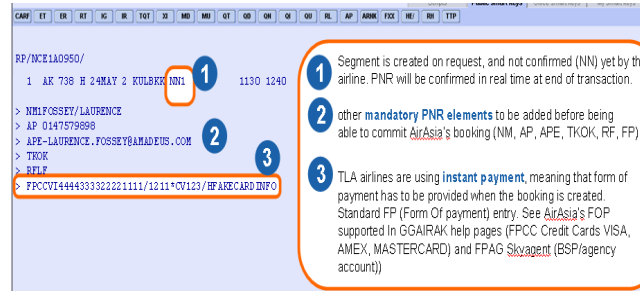
> AWAK24JANHKGKUL/B1 = new entry - Preferred ticketless access (TLA) airline display, more details HEAW or HETLA



PNR elements

- > NM1FOSSEY/LAURENCE= name entry as it appears on passport.
- > AP 0147579898= phone number (optional)
- > APE-LAURENCE.FOSSEY@AMADEUS.COM= only one e-mail address is sent to the airline.
- > TKOK= Ticketing arrangement (no ticket issuance / TTP step)

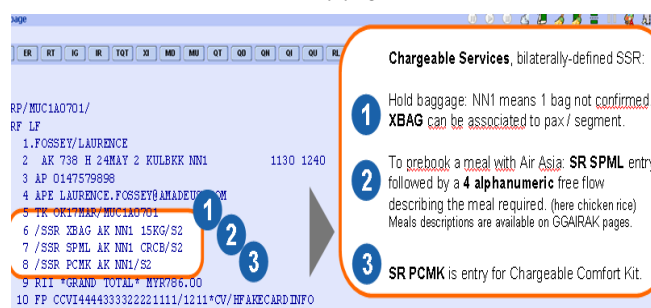
> FPCCCA111222233334444/0210*CV123 = Form of Payment standard entry, more details available in GGAIKAK help pages



Chargeable services

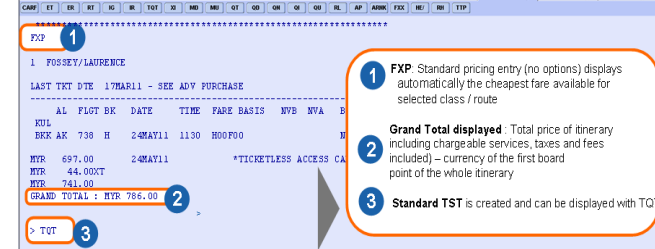
- >SR XBAG-15KG = for extra hold Bag
- > SR SPML-CRCB = to prebook meals
- > SR PCMK = for comfort kits

Formats described in GGAIKAK help pages



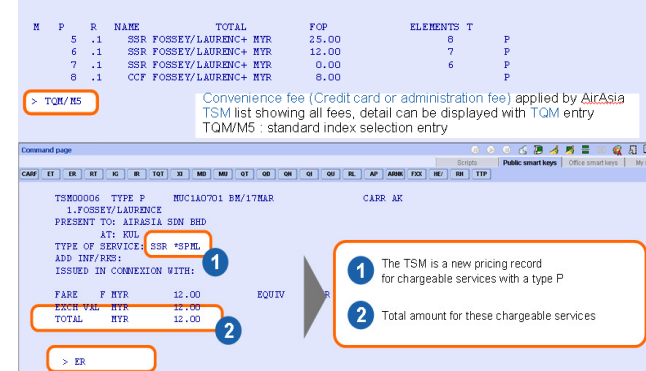
PNR pricing

>FXP is the standard pricing entry



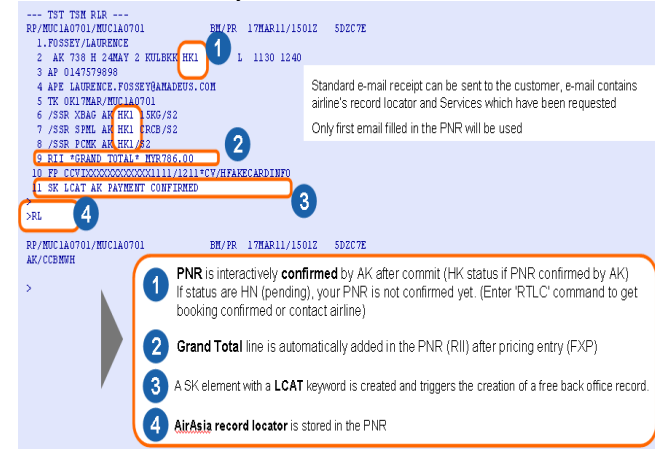
(SSR) Fee display

>TQM is the standard TSM display (Total Stored Miscellaneous)



End of transaction

>ER is the standard entry to end the transaction

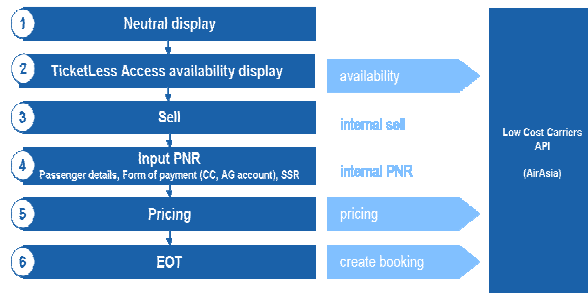


Amadeus Ticketless Access

Amadeus Ticketless Access offers agents a full booking process for Low Cost Carriers, seamlessly integrated with existing booking workflow. Flights are included in the familiar Amadeus main displays. A secondary display shows the last seat availability and associated fares. Booking AirAsia flights with your client's credit card or with an agency payment account is straightforward. Mid and Back Office reporting and accounting processes are also fully integrated and use the standard Amadeus Interface Record.

Booking flow

The Amadeus Ticketless Access booking flow is very similar to that of a full service carrier with additional checks:



> E-mail address and form of payment becomes mandatory elements before End of Transaction

> The payment is processed after the End of Transaction. There is no ticket issuance step (TTP).

Coming soon

AirAsia - Amadeus Ticketless Access' next releases will enable agents to enjoy new possibilities such as:

- ▶ Display a seat map and pick a seat.
- ▶ Integration of Air Asia in Master Pricer MP and MPC.

Contact

For information on **Amadeus Ticketless Access**, please contact:

Laurence Fossey
Product Manager, Amadeus Ticketless Access
Laurence.fossey@amadeus.com

Booking entries (short & long)

Entry	Entry title
AN22JANKULHKG	Neutral Availability entry
<i>New access level indicator, a dash (-), created for Ticketless Access carriers</i>	
ACW3/B1	Shortcut after AN (line nb3, 1pax)
<i>Or AWZB22JANKULHKG/B1</i>	<i>to go directly to TLA availability</i>
<i>ACW/AW is a specific TLA entry which will display airline availability and fares in real time. Number of passengers must be included</i>	
SS1Y1	Short Sell entry
<i>Standard short sell entry. Please note that during the first phase it will not be possible to sell from the Amadeus Neutral Availability displays</i>	
NM1LING/JENNIFER	Name entry
<i>Please enter the name as it appears in the passport (mandatory entry)</i>	
APE-JLING@MYEMAIL.COM	E-mail entry
<i>This is a mandatory entry to confirm the booking. More than one email can be included in the PNR but only the first one will be sent to the airline.</i>	
AP 0123456789	Phone Contact
<i>This is an optional entry in order to complete the booking</i>	
TKOK	TK entry
<i>This is a mandatory entry to complete the PNR</i>	
FPCCA5555444444444444444444/0810*CV123/ HHOLDERNAME	Form of Payment entry (credit cards, agency payment account)
FPAG	
<i>We advise that you enter the payment details before the pricing. It is not possible to finish the booking without entering payment details first. (mandatory entry) Please refer to GGAIKAK help pages for format details (holder name can be a mandatory element depending on credit cards used)</i>	
Chargeable SSR entries:	
SR XBAG-15KG	for one hold bag
SR SPML-CRCB	For Meals - chicken rice
SR PCMK	For comfort kit
<i>The list of accepted, bilateral SSRs (Special Service Requests) are available in the GGAIKAK help pages</i>	
FXP	Pricing entry
<i>The standard pricing entry will interactively retrieve the pricing information from the airline. This covers pricing for special services and credit card. The currency returned is the one related to the boarding point of the itinerary.</i>	
TQT	Entry to display a TST
<i>Provides pricing information about the booking, TQT/T1 to display TST number 1 (Transitional Stored Ticket)</i>	
TQM	TSM Index entry
<i>Stores and displays (SSR) fee information, TQM/M1 to display TSM number 1 (Total Stored Miscellaneous)</i>	
ER	End of Transaction/Redisplay PNR
<i>Closure of the PNR and commit of the booking (creation or modification)</i>	

Quick Card

Booking AirAsia Carriers (AK, D7, FD, QZ,)



through Amadeus Ticketless Access

April 2011

amadeus
Your technology partner