

## AMADEUS APPLICATION ACCESS SECURITY BULLETIN

**Action required: Urgently.**

**Last Date: March 2018**

Dear User(s),

To protect and safeguard the "Data", systems like Operating system, Browser, application, etc. must be upgraded on an on-going basis as and when patches are released by the respective OEM's to protect from different Vulnerabilities in the system found and/or exploited by the attackers.

The National Institute of Standards and Technology (NIST) reported in 2014 that secured SSL 3.0 and TLS 1.0 protocols are unsafe for Payment Card Industry Data Security Standard (PCI DSS) and they must use TLS 1.2

To comply with TLS 1.2 You are requested to upgrade your Operating System and Browser (IE, Chrome etc.) to the following minimum version to comply with the security requirement before March 2018, else user will not be able to access Amadeus applications.

### 1) **Compatible Operating system and Browser for Amadeus Selling Platform Classic (ASP)**

Operating System and Browser	TLS 1.2 Compatibility Notes
Operating System Windows 7 and above	Compatible by default
Microsoft Internet Explorer (IE) Version 11	Compatible by default
Microsoft Internet Explorer (IE) Version 9 and 10	Not Compatible by default , Need to enable manually TLS 1.2 in IE Tools --> Internet Options --> Advance --> Security

#### Amadeus Helpdesk

24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free

#### Live Chat Function in Amadeus Selling Platform

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#### Mail to Helpdesk

[help@amadeus.in](mailto:help@amadeus.in)

#### Know more about Amadeus

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## 2) Compatible Browser for Amadeus Selling Platform Connect (SELCO) and other Amadeus web applications

Browser	TLS 1.2 Compatibility Notes
Microsoft Edge	Compatible by default
Microsoft Internet Explorer (IE) Ver 11	Compatible by default
Mozilla Firefox 27 and higher	Compatible, regardless of operating system
Google Chrome 38 and higher	Compatible, regardless of operating system
Google Android OS 5.0 (Lollipop) and higher	Compatible by default
Apple Safari Desktop version 7	Compatible with OS X 10.9 (Mavericks) and higher

**For more information, Contact your Amadeus Helpdesk**

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