

EMD Error – Guide

We wish to share update on the commonly received error response while updating Coupon Value or Fare Calculation ladder in TSM.

ERROR: COUPON VALUE NOT COMBINABLE WITH FEE CALC**Possible cause:**

User may get the above mentioned error while entering coupon value or fare calculation ladder in TSM panel, when either of the information already exists in TSM.

Solution:

A TSM must either contain a fare calculation or a coupon value. User will not be able to update Coupon Value field (TMI/CV-) when fare calculation already exists in the TSM, or vice versa.

Entries to update Coupon Value or Fare Calculation Ladder**Coupon Value Entry:****TMI/CV-1000****Fare Calculation Entry:****TMI/FC-FRA LH LIS44.01LH FRA44.01NUC88.02END ROE0.692944**

Note: It is Airline's discretion to accept the coupon value or fare calculation ladder in TSM panel. Hence, please confirm with the respective airline for their requirement.

For more information, refer HE EMD or contact your Amadeus Helpdesk

Amadeus Helpdesk

24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200

Live Chat Function in Amadeus Selling Platform

Connect to Amadeus Helpdesk through Live Chat Function in Amadeus Selling Platform

Mail to Helpdesk

help@amadeus.in

Know more about Amadeus

www.amadeus.in

Amadeus Learning City

Learn Amadeus using self paced learning solution Amadeus Learning City – www.e-learning.amadeus.com