

## EMD GUIDE

We are happy to present the EMD guide displays to find out which Airlines and Markets are using EMD through the Amadeus distribution channel.

We can get the information on services for which EMDs can be issued on Amadeus, along with the corresponding detailed information for each service on respective Airline.

Following entries related to EMD Services are available on Amadeus:

EMD Information	Entries
List of Airlines using EMD per Country	EGVD/CIN
Countries per Airline	EGCD/VAF
Services offered by an Airline	EGSD/VAF

Apart from above, we wish to present the enhancement in EMD Guide with new entries and information, as explained below.

### New Entries:

- Display only the services issuable by travel agents by using: **EGSD/VAF/TA**
- Access directly to a specific line number of the EMD guide, without being in EMD guide context: **EGSD/VAF/L3**

### New information:

- Information related to Exchangeable/Refundable EMDs is indicated by "ONLY FOR MANUAL PRICING" and is applicable to EMDs created manually for example Baggage, Penalty, Pet in Hold and Meal etc.

### Illustration:

1. **EGSD/VLH/TA** will provide us the list of services which are allowed to be issued by Travel Agencies, refer below example:

LIST OF EMD SERVICES FOR AIRLINE: LH				
CODE	RFIC/SC	BOOK	TA ISS.	DESCRIPTION
1	A/0B5	SEAT	YES	SEAT RESERVATION
2	FBAG	C/0CC	SSR	1ST BAG UPTO50LB23KG 62LI158CM
3	PPBG	C/0AA	SVC	PREPAID BAGGAGE
4	CANC	D/995	SVC	CANCELLATION FEE

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<https://servicehub.amadeus.com/group/lms-central-learning>

# News Flash

2. **EGSD/VLH/L5** will provide the details about the specific service listed on line number 5 in EGSD/VLH display without displaying the same:

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CANC: CANCELLATION FEE
VALIDATING CARRIER:LH RFIC:D RFISC:995 EMD TYPE:S

BOOKING METHOD: SVC

MONOCOUPON EMD: YES
CONSUMED AT ISSUANCE: YES
ADDITIONAL DOCUMENT IN EXCHANGE: NO
RESIDUAL VALUE: NO

ROUTING INFORMATION MANDATORY FOR ISSUANCE: NO
ISSUED IN CONNECTION WITH MANDATORY FOR ISSUANCE: YES
EXCESS BAGGAGE INFORMATION MANDATORY FOR ISSUANCE: NO

REFUNDABLE (ONLY FOR MANUAL PRICING): YES
EXCHANGEABLE (ONLY FOR MANUAL PRICING): NO
INTERLINEABLE: NO
ENDORSABLE: NO

ISSUABLE BY TRAVEL AGENT: YES
DISPLAYABLE BY TRAVEL AGENT IF ISSUED BY AIRLINE AGENT: YES
REFUNDABLE/EXCHANGEABLE BY T/A IF ISSUED BY AIRLINE AGENT: NO
    
```

3. Exchangeable/Refundable is available in EMD Guide (Applicable to manual EMDs):

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AVIH: PET IN HOLD
VALIDATING CARRIER:AF RFIC:C RFISC:0BS EMD TYPE:A

BOOKING METHOD: SSR

MONOCOUPON EMD: NO
CONSUMED AT ISSUANCE: NO
ADDITIONAL DOCUMENT IN EXCHANGE: NO
RESIDUAL VALUE: NO

ROUTING INFORMATION MANDATORY FOR ISSUANCE: YES
ISSUED IN CONNECTION WITH MANDATORY FOR ISSUANCE: YES
EXCESS BAGGAGE INFORMATION MANDATORY FOR ISSUANCE: YES

REFUNDABLE (ONLY FOR MANUAL PRICING): YES ←
EXCHANGEABLE (ONLY FOR MANUAL PRICING): YES ←
INTERLINEABLE: YES
ENDORSABLE: YES

ISSUABLE BY TRAVEL AGENT: YES
DISPLAYABLE BY TRAVEL AGENT IF ISSUED BY AIRLINE AGENT: YES
REFUNDABLE/EXCHANGEABLE BY T/A IF ISSUED BY AIRLINE AGENT: YES
TRAVEL AGENT ALLOWED TO ASSOCIATE AND DISASSOCIATE: YES
    
```

**For more information, please refer HEEMD or contact your Amadeus Helpdesk**

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