



PNR HISTORY - RECEIVED FROM ELEMENT (RF) ENHANCED ON AUTOMATIC QUEUING

We are happy to share the enhancement in PNR history on Received from (RF) Element on automatic queueing.

Overview:

Prior to this enhancement, whenever the PNR was placed on queue, reason behind queuing was not specified in the queue envelope in the PNR history.

RF Element history is now enhanced and specific reason behind queuing of the PNR or PDR History will be visible on corresponding RF Line in the PNR History.

Display of RF Elements in PNR History before enhancement

Example of RP Change:

```
RP/NCE6X0950/NCE6X0950      AA/SU 4SEP15/1442Z 2MCBB9
000/005 RP/RP NCE6X0950/NCE6X0CM
005 RF-PB CR-NCE6X0950 12345675 SU 0137AA/ES-581A814B NCE6X0CM
12345675 NCE6X0950 04SEP1419Z
006 QA/QE/NCE6X0950/4C0
006 RF- PB CR- NCE6X0950 91285025 006 SU 9999WS DS – 9B5DD334
04SEP1419Z
```

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Example of SSR addition:

```
004 QA/QE/ NCE6X0950/1C6D1
004 RF-HDQRMEY 130000 CR-HDQ RM EY 13FEB0000Z
```

Display of RF Elements in PNR History after the enhancement:

Example of RP Change:

```
RP/NCE6X0950/NCE6X0950 AA/SU 4SEP15/1442Z 2MCBB9
000/005 RP/RP NCE6X0950/NCE6X0CM
005 RF-PB CR-NCE6X0950 12345675 SU 0137AA/ES-581A814B NCE6X0CM
12345675 NCE6X0950 04SEP1419Z
006 QA/QE/NCE6X0950/4C0
006 RF- CHANGE OWNERHSIP CR- NCE6X0950 91285025
006 SU 9999WS DS – 9B5DD334 04SEP1419Z
```

Example of SSR addition:

```
004 QA/QE/ NCE6X0950/1C6D1
004 RF-HDQRMEY 130000 SSR OTHS ADDITION CR-HDQ RM EY 13FEB0000Z
```

For more details, contact your Amadeus Helpdesk

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