



News Flash

Amadeus Flash

Amadeus Enhancement to the Itinerary document (IEP)

Amadeus is pleased to announce effective 13th Nov13, enhancement in the layout design and content of the Amadeus Itinerary Document (IEP) with more features which makes the display easier to read and comprehend.

Key Enhancements:

- ✚ All departure and arrival dates now include the year.
- ✚ Air and Rail record locators now associated at segment level.
- ✚ Infant ticket number will be displayed.
- ✚ If the INF (infant) surname is not specified in the booking, then the associated Adult's surname will be shown with the infant's first name.
- ✚ SSR(s) along with frequent flyer information will be displayed at segment level for greater transparency.
- ✚ Improved language support e.g. departure day of the week
- ✚ Following Extra Meal codes will be displayed :

C	ALCOHOLIC BEVERAGES COMPLIMENTARY
F	FOOD FOR PURCHASE
P	ALCOHOLIC BEVERAGES FOR PURCHASE
Y	DUTY FREE SALES AVAILABLE
N	NO MEAL SERVICE
V	REFRESHMENTS FOR PURCHASE
G	FOOD AND BEVERAGES FOR PURCHASE

Amadeus Helpdesk

24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200

Live Chat Function in Amadeus Selling Platform

Connect to Amadeus Helpdesk through Live Chat Function in Amadeus Selling Platform

Mail to Helpdesk

help@amadeus.in

Know more about Amadeus

www.amadeus.in

Amadeus Learning City

Learn Amadeus using self paced learning solution Amadeus Learning City – www.alc.amadeus.com



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Illustration:

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XXXXXXXX XXXXX
XXXXXXXX XXXXX XXXXXXXXXXX XXXXX
XXXXXXXX XXXXX XXXXX XXXXXXXXXXX
XXX XXXXX-XXXXXX
XXXXX
TELEPHONE: XX XX XXXXXXXXX
FAX: XX XX XXXXXXXXX
EMAIL: XXXX@XXXXXXXX.XX

BOOKING REF: XXXXXX
DATE: 19 XXXXXX 2013

BHANSALI/SHAILESH PLUS INF
BHANSALI/KIAAN

FLIGHT AI XXX - AIR INDIA LIMITED SAT 12 XXXXXXXX 2013
-----
DEPARTURE: MUMBAI, IN (CHHATRAPATI SHIVAJI), TERMINAL 1A 12 OCT 08:00
ARRIVAL: DELHI, IN (INDIRA GANDHI INTL), TERMINAL 3 12 OCT 10:00
FLIGHT BOOKING REF: AI/XXXXX LAST CHECK IN TIME: 07:15
RESERVATION CONFIRMED, ECONOMY (S) DURATION: 02:00
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MEAL: BREAKFAST
VEGETARIAN HINDU MEAL CONFIRMED
NON STOP MUMBAI TO DELHI
OPERATED BY: AIR INDIA LIMITED, AI
AIRCRAFT OWNER: AIR INDIA LIMITED, AI
EQUIPMENT: AIRBUS INDUSTRIE A321

FLIGHT AI XXX - AIR INDIA LIMITED SAT 12 XXXXXXXX 2013
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DEPARTURE: DELHI, IN (INDIRA GANDHI INTL), TERMINAL 3 12 OCT 12:05
ARRIVAL: AMRITSAR, IN (SRI GURU RAM DASS JEE) 12 OCT 13:05
FLIGHT BOOKING REF: AI/XXXXX LAST CHECK IN TIME: 11:20
RESERVATION CONFIRMED, ECONOMY (S) DURATION: 01:10
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MEAL: MEAL
VEGETARIAN HINDU MEAL CONFIRMED
NON STOP DELHI TO AMRITSAR
OPERATED BY: AIR INDIA LIMITED, AI
AIRCRAFT OWNER: AIR INDIA LIMITED, AI
EQUIPMENT: AIRBUS INDUSTRIE A321

FLIGHT TICKET(S)
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TICKET: AI/ETKT XXX XXXXXXXXXXXX FOR BHANSALI/SHAILESH (INF BHANSALI/KIAAN)
TICKET: AI/ETKT XXX XXXXXXXXXXXX

GENERAL INFORMATION
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HAVE A NICE FLIGHT

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For further clarification, please contact your Amadeus Help Desk.

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