



News Flash

Amadeus Flash

OSI CONTACT ELEMENT IN AIRIMP FORMAT FOR AIR INDIA

Dear Subscribers,

In order to ensure passenger contact number being captured correctly by Air India system, we strongly recommend you to incorporate passenger contact information in all Amadeus PNRs booked for Air India flights, to be in accordance with the standard AIRIMP format suggested by the airline.

Entry:

- **OS AI CTCM XXX 09999999999** ← XXX is the city code of the passenger contact
- **OS AI CTCM XXX 09999999999/P#** ← passenger association for multi-pax PNR

Illustration

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--- RLR ---
RP/DEL1A0980/1A0980          SS/SU  23FEB12/0506Z  ZZZZZZ
DEL1A0980/XXXXXX/23FEB12
1. GUPTA/S MS
2 AI 665 T 24AUG 2 DELBOM HK1 0800 1000 14AUG E AI/HOVBB
3 AP DEL/P 91 11 26736600 - AMADEUS INDIA - A
4 TK OK23FEB/DEL1A0980
5 OSI AI CTCM DEL 09823443243 ← City code mandatory

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Air India PNR View

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MUC1A 9999 0506 21JUN
1GUPTA/S MS HOVBB
2AI 665 T TU24AUG DELBOM HK1 0800 1000
3DEL/P 91 11 26736600 - AMADEUS INDIA - A
4. DEL/M 09823443243 ← Correct reflection in contact field with City code
5SSR OTHS 1A AUTO XX IF SSR TKNA/E/M/C NOT RCVD BY AI BY 1436/21JUN/DEL LT
7MUC1A /ZS62NG/DEL1A0980/1234567/ZZZ/1A/T/IN//SU

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For any clarifications please contact your nearest Amadeus help desk.

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