



News Flash

Amadeus Flash

Disclosure of Baggage Allowance and Fees on the ITR

Dear Subscriber,

In line with the US Department of Transportation (USDOT) mandate, Amadeus now facilitates the inclusion of Baggage policy information on the E-ticket receipt (ITR).

Key Features:

- ✓ Passengers travelling to/from and within the US are provided with details of the baggage policies applicable for their itinerary.
- ✓ These baggage policies are displayed on the E-ticket receipt (ITR) including detailed information about the number of pieces allowed, together with the weight and dimensions

Key Benefits:

- ✓ Passengers can now readily view the relevant baggage policies for their itineraries to/from within the US on their E-ticket.
- ✓ This helps in reducing customer complaints resulting from a lack of available baggage allowance information prior to check in.

Important information to be noted:

- ➔ *The US DOT requirement is to display the information for the First & Second Checked Baggage only.*
- ➔ *The enhancement is applicable to those airlines who have the filed the baggage data for free allowance and charges.*

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help@amadeus.in

www.amadeus.in

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Sample Illustration (ITR partial Display)

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ISSUING AIRLINE           : AIR INDIA LIMITED
TICKET NUMBER            : ETKT 098 1234567890
BOOKING REF : AMADEUS: YYYYYY, AIRLINE: AI/XXXXX

FROM /TO      FLIGHT  CL DATE  DEP      FARE BASIS  NVB  NVA  BAG  ST
DELHI         AI 101  W  10OCT  0145      WXE12M                2PC  OK
NEW YORK JFK                ARRIVAL TIME: 0725

NEW YORK JFK  AI 102  W  05FEB  1705      WXE12M                2PC  OK
TERMINAL:4
DELHI                ARRIVAL TIME: 1650
TERMINAL:3

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AT CHECK-IN, PLEASE SHOW A PICTURE IDENTIFICATION AND THE DOCUMENT YOU GAVE FOR REFERENCE AT RESERVATION TIME

BAGGAGE POLICY

DELJFK

1ST CHECKED BAG: FREE OF CHARGE UPTO50LB/23KG AND62LI/158LCM

2ND CHECKED BAG: FREE OF CHARGE

JFKDEL

1ST CHECKED BAG: FREE OF CHARGE UPTO50LB/23KG AND62LI/158LCM

2ND CHECKED BAG: FREE OF CHARGE

**LB = WEIGHT IN POUNDS, KG = WEIGHT IN KILOS,
IN = LENGTH IN INCHES, CM = LENGTH IN CENTIMETERS**

Disclosure of Baggage Allowances and Fees

For any clarification, please contact your Amadeus Help Desk

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