



## News Flash

### Amadeus Flash

# AMADEUS PNR HISTORY EXPLORER – EHP

Dear Subscriber,

We bring to you a very assistive tool in tracing historical information of a booking on Amadeus. Searching and reading PNR history elements becomes easier with this enhancement. Precise details can be displayed with categories allowing users to save time in their search.

### Key Features:

- Date stamp display in front of each history line to track history.
- Sub display to show all modifications that occurred to a specific existing Passenger, Segment or Element.
- Capability to additionally display all the modifications that occurred to the elements associated to the chosen Passenger or Segments.
- Enhanced search capability using –Flight Number/Flight Number and date/Free Flow text

### Below examples will help to illustrate the Enhancement

#### a> Date stamp per History line

```

>EHP/D
RP/XXXXXXXXXX/XXXXXXXXXX          DC/SU    30DEC11/0910Z  #####
000-29NOV2011 ON/KAPUR/S MS
000-29NOV2011 OS/9W2403 H 30DEC 5 GAUBOM LK1 0750 1225/NN *
1A/E*
000-29NOV2011 OS/9W2103 K 30DEC 5 BOMCOK LK1 1340 1525/NN * 1A/E*

```

<p><b>Amadeus Helpdesk</b></p>	<p><b>Live Chat Function in Amadeus Selling Platform</b></p>	<p><b>Mail to Helpdesk</b></p>	<p><b>Know more about Amadeus</b></p>	<p><b>Amadeus Learning City</b></p>
<p>24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200</p>	<p>Connect to Amadeus Helpdesk through Live Chat Function in Amadeus Selling Platform</p>	<p><a href="mailto:help@amadeus.in">help@amadeus.in</a></p>	<p><a href="http://www.amadeus.in">www.amadeus.in</a></p>	<p>Learn Amadeus using self paced learning solution Amadeus Learning City - <a href="http://www.alc.amadeus.com">www.alc.amadeus.com</a></p>



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#### b> Display with Date stamp for Passenger

##### **>EHP/P1/ALL**

```
RP/XXXXXXXXXX/XXXXXXXXXX          DC/SU      30DEC11/0910Z  #####
000 ON/KAPUR/S MS
000 RF-E CR-XXXXXXXXXX 14367102 SU 2222SS/DS-5891C2A2 29NOV08
    30Z
003 AF/FE NON END/9W2403 H 30DEC GAUBOM/9W2103 K 30DEC
    BOMCOK/9W2329 V 04JAN COKDEL/KAPUR/S MS
003 AF/FV 9W/9W2403 H 30DEC GAUBOM/9W2103 K 30DEC BOMCOK/
    9W2329 V 04JAN COKDEL/KAPUR/S MS
003 RF-E CR-XXXXXXXXXX 14367102 SU 2222SS/DS-5891C2A2 29NOV09
    11Z
```

#### c> Search by Flight / Flight + date

##### **>EHP/D/F/FLT-9W2330/DT-30DEC**

```
RP/XXXXXXXXXX/XXXXXXXXXX          DC/SU      30DEC11/0910Z  #####
027-30DEC2011 AS/9W2330 Q 30DEC 5 MAACOK TK1 1750 1905/TK E*
027-30DEC2011 RF-BOMRM9W300910-LTR2350520 CR-CCU1A0980 00220
    080 TR 0609AM/DS-8CB4A99C 30DEC0910Z
    4 9W2330 Q 30DEC 5 MAACOK TK1 1750 1905/TK      E*
```

#### d> Search by Free Flow Text

##### **>EHP/D/F/FFT-PAX**

```
RP/XXXXXXXXXX/XXXXXXXXXX          SS/SU      30DEC11/0910Z  #####
008-29NOV2011 OA/OSI 9WCTC PAX M-09436106339
008-29NOV2011 RF-E CR-XXXXXXXXXX 14301027 SU 1234AA/DS-5891C4
    AC 29NOV0912Z
    3 9W2453 L 30DEC 5 CCUMAA TK1 1020 1225/TK      E*
    4 9W2330 Q 30DEC 5 MAACOK TK1 1750 1905/TK      E*
```

**For any clarification, please contact your Amadeus Helpdesk**

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#### Live Chat Function in Amadeus Selling Platform

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#### Mail to Helpdesk

[help@amadeus.in](mailto:help@amadeus.in)

#### Know more about Amadeus

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