

**SSR CONTACT INFORMATION FOR JET AIRWAYS (9W)**

In order to ensure that passenger contact number is being captured correctly by Jet Airways system and passengers will be duly informed by Airlines in case of any flight delay/disruption, we strongly recommend you to incorporate passenger contact information in all Amadeus PNRS booked for 9W flights, to be in accordance with the IATA standard format accepted by the Airline.

**Entries:**

Description	Entry Format	Explanation
<b>Phone/Mobile Contact</b>	SRCTCM-1234567890/IN	1234567890 is the Mobile Contact IN is the Country Code
<b>E-mail Contact</b>	SRCTCE-abc..de//mail.co.in	<b>abc..de//mail.co.in</b> is the email id  Note: <b>Underscore in the email id ( _ ) to be replaced by double dot ( .. )</b>  <b>At Sign ( @ ) to be replaced by ( // ) double slash</b>

**Amadeus Helpdesk**

24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free

**Live Chat Function in Amadeus Selling Platform**

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**Mail to Helpdesk**

[help@amadeus.in](mailto:help@amadeus.in)

**Know more about Amadeus**

[www.amadeus.in](http://www.amadeus.in)

**Amadeus Learning City**

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**Illustration:**

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--- RLR ---
RP/DELXXXXXX/DELXXXXXX          AA/SU  12MAY16/0816Z  XYZABC
DELXXXXXX/1111AA/12MAY16
  1.AMADEUS/TEST MR
  2  9W 332 M 12SEP 1 DELBOM HK1  0705 0910  12SEP  E  9W/UBVWUW
  3 AP AMADEUS TEST
  4 TK OK12MAY/DELXXXXXX
  5 SSR CTCM 9W HK1 12345657890/IN
  6 SSR CTCE 9W HK1 AMADEUS..TEST//MAIL.CO.IN
    
```

**JET AIRWAYS PNR DISPLAY WITH CONTACT INFORMATION**

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I9WRTUBVWUW
** 9W JET AIRWAYS **
UBVWUW
  1.AMADEUS/TEST MR
  1 9W 332M 12SEP M DELBOM HK1  0705  0910  /E
9W FACTS
  1.OSI 9W CTCP AMADEUS TEST
  2.SSR CTCM 9W HK1/12345657890/IN
  3.SSR CTCE 9W HK1/AMADEUS..TEST//MAIL.CO.IN
RECEIVED FROM - EDIRM1A12081508 99517810-001
RECORD LOCATOR - MUC1AXYZABC/DELXXXXXX/0001111/DEL/1A/T/IN//SU
TTY.TTYRM1A 0315/12MAY16 UBVWUW H
    
```

**For more details, refer to HESSR or contact Amadeus Helpdesk**

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