

News Flash

Amadeus Flash

Dear Travel Partner,

We are pleased to re-introduce the TRDC entry that can now be used to void E-Tickets issued in Amadeus system.

With this enhancement the need to display the E-Ticket prior to cancellation request is no more necessary.

Key Benefits

- Less entries to void E-Ticket
- More option to choose from; TRDC can be used with
 - A retrieved per containing a FA/FHE line number
 - BSP Sales report (TJQ report)
 - The Ticket number



However, voiding of E-Tickets must comply with the carriers' policy.

Format:

1. **TRDC/L#** (from the PNR where # is the FA and FHE line number in the PNR)
2. **TRDC/# #** (from the Query Report where # # is the relevant sequence number)
3. **TRDC/TK-1234567890** (from 10 Digit E-Ticket number, without the carrier form code)

Illustration:

1. Void from PNR

```
-- TST ---  
RP/XXXXXXXX/XXXXXXXX SS/SU 21JUL09/0524Z XXXXXX  
XXXXXXXX/1604SS/20JUL09  
1.KOHLI/S MRS  
2 AF 225 D 12AUG 3 DELCDG HK1 0040 0605 12AUG E AF/  
3 AP XXX  
4 TK OK21JUL/XXXXXXXX//ETAF  
5 FA PAX 057-3301337860/ETAF/INR130642/21JUL09/XXXXXXXX/#####/S2  
6 FB PAX 2100008166 TTP/T1 OK ETICKET/S2  
7 FM PAX *C*5/S2  
8 FP CASH
```

Amadeus Helpdesk

24 X 7 Access to Amadeus
Helpdesk at Nationwide Toll free
1800-111-200

Live Chat Function in Amadeus Selling Platform

Connect to Amadeus Helpdesk
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Amadeus Selling Platform

Mail to Helpdesk

help@amadeus.in

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