



## News Flash

### Amadeus Flash

## Amadeus E-Support Centre for Travel Agents

Dear Subscribers,

Amadeus brings you the state of the art self-sufficiency tool and knowledge base access for instant results at the click of the mouse. The Amadeus E-Support centre now comes with a complete new look and more fascinating features.

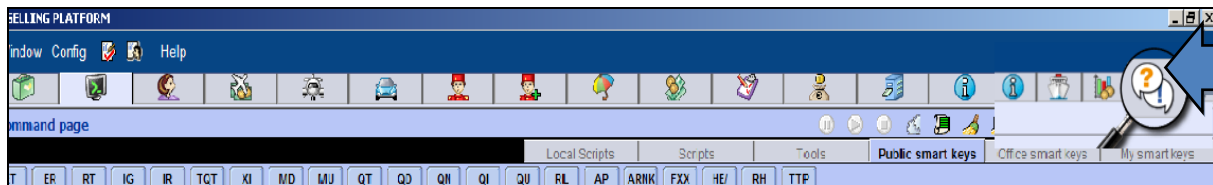
### Key Benefits

- Instant query and solution handling 24x7 online with relevant cases & examples.
- Remarkably reduced turnaround time for travel agents between their queries and our responses.
- Database consists of more than 5,000 solutions....
- New scenarios added & updated to the database regularly.
- An online self-paced, self-help search just like Google search at no extra cost

### Key Features

- Easy to access from Amadeus Selling Platform via Smart tab; No separate Log-ins credentials needed.
- Search the wide range of learning and support content using the quick single search function.

## E-Support Centre Smart tab deployed on ASP



### Amadeus Helpdesk

### Live Chat Function in Amadeus Selling Platform

### Mail to Helpdesk

### Know more about Amadeus

### Amadeus Learning City

24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200

Connect to Amadeus Helpdesk through Live Chat Function in Amadeus Selling Platform

[help@amadeus.in](mailto:help@amadeus.in)

[www.amadeus.in](http://www.amadeus.in)

Learn Amadeus using self paced learning solution Amadeus Learning City - [www.alc.amadeus.com](http://www.alc.amadeus.com)



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### E-Support Centre - Home Page

Quick links to various sections

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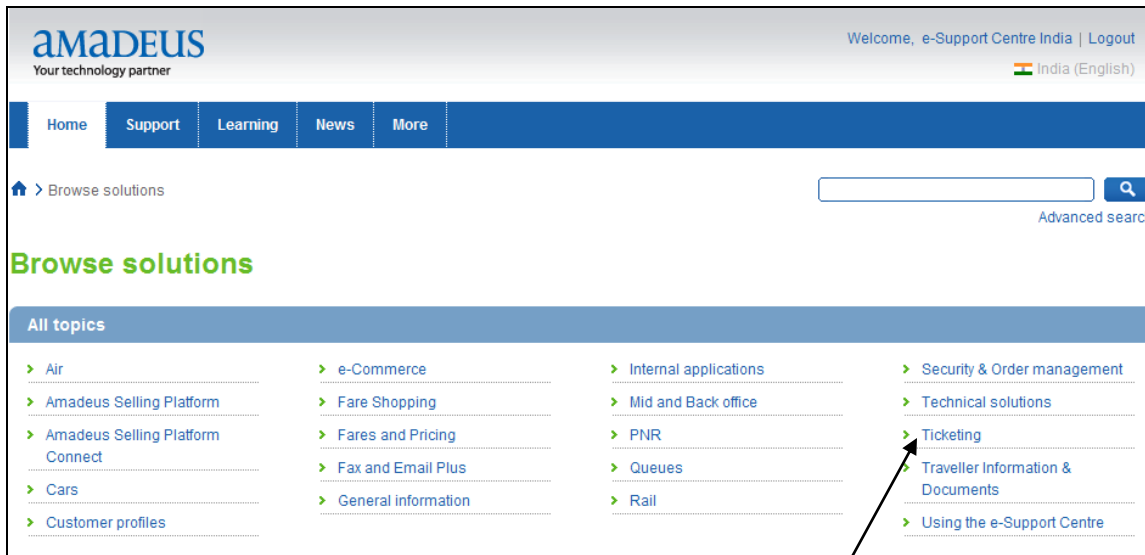
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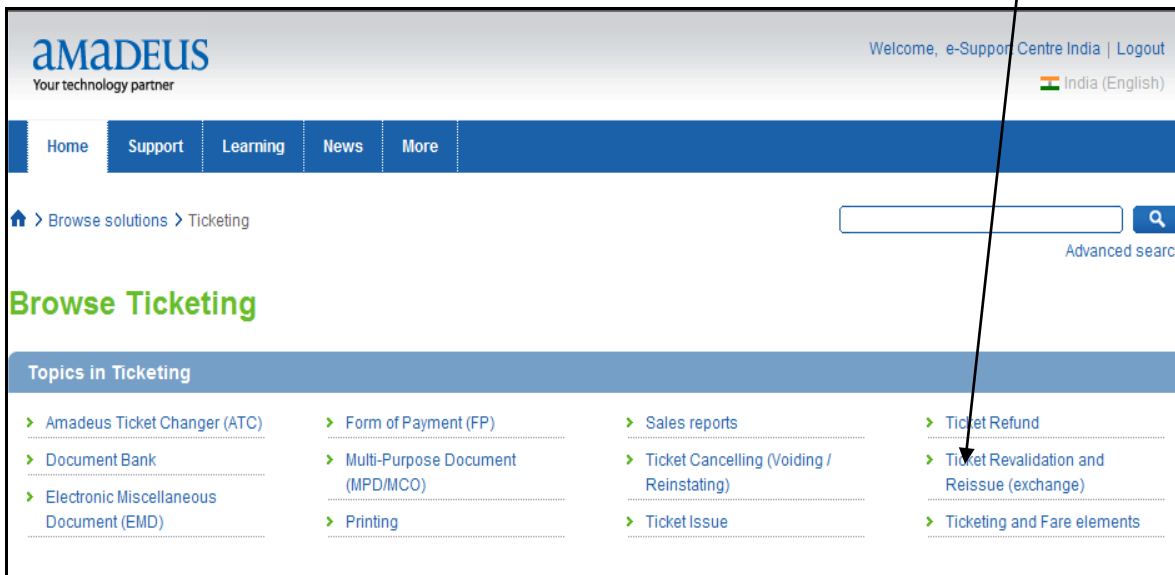
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### Browsing Solutions



### Easy steps to search for solutions on various categories and sub-categories



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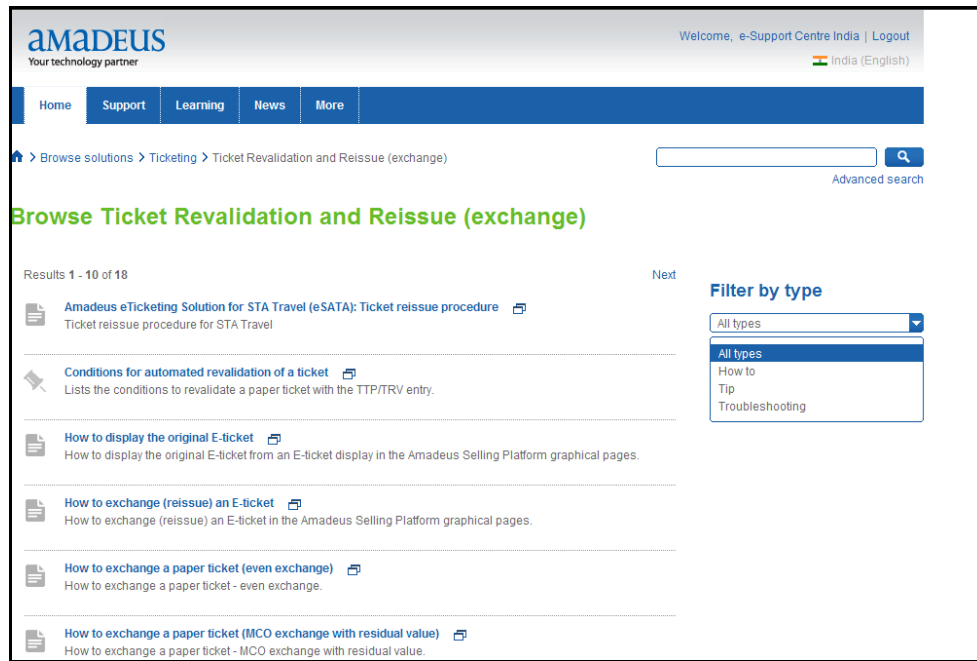
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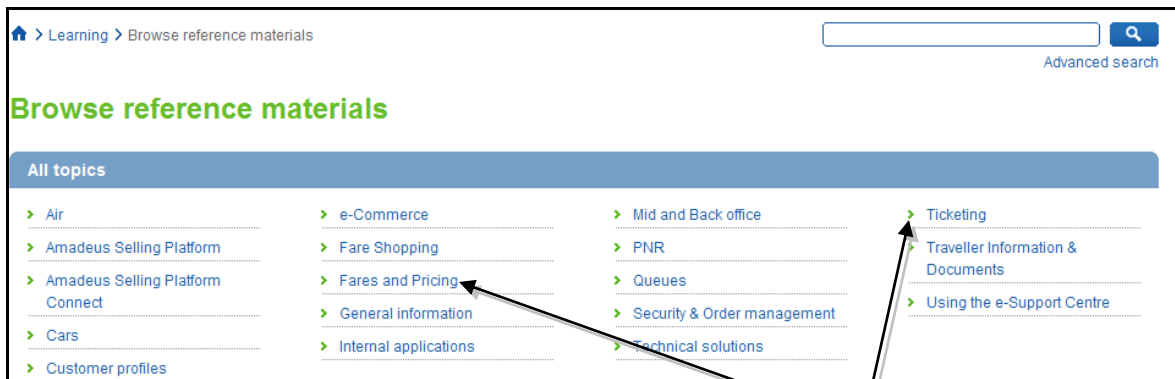
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### Solutions can be filtered by types



### Access a wide range of Reference materials



**Now you can download the soft copies of user guides!! Just click on the topic name and save a COPY of the user guide on your PC.**

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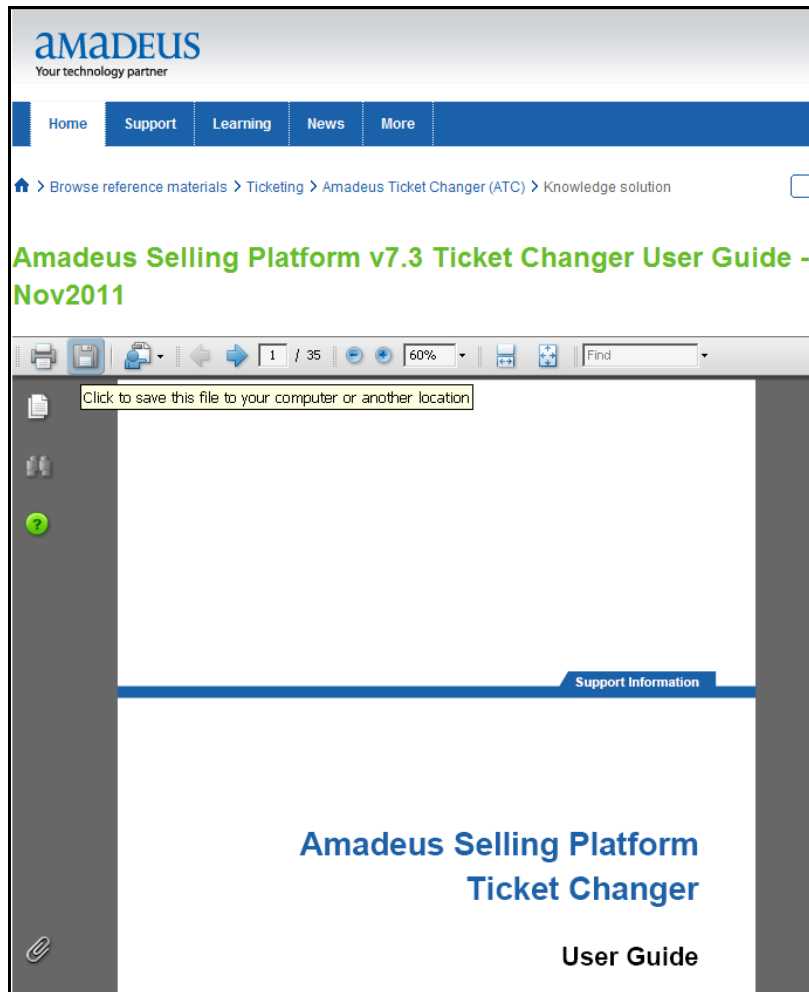
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### Downloadable User Guides at your finger tips



**For more information, please contact your nearest Amadeus Helpdesk.**

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