



## News Flash

### Amadeus Flash



## Amadeus Ticketless Access

Amadeus Ticketless Access is a breakthrough solution designed to sell Low Cost Carrier seats and services in a simpler and more effective way on your Amadeus systems.

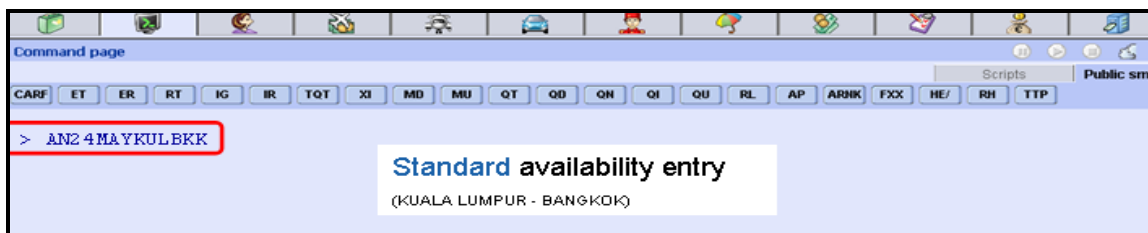
### Key Benefits:

- Offers you a full booking process for Low Cost Carrier seats.
- Seamlessly integrated with your existing workflow.
- Flights are included in the familiar Amadeus principal displays.
- Mid and Back Office reporting and accounting processes are also fully integrated and use the standard Amadeus Interface

### Amadeus Ticketless Access Booking Flow

#### 1) Amadeus Neutral Availability

**AN24MAYKULBKK** - Standard availability entry



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### 2) Airline Availability and Fare Display

**ACW6/B1** - From the neutral display, agents must request the airline availability screen.

```

AN24MAYKULBKK (1A)
** AMADEUS AVAILABILITY - AN ** BKK BANGKOK.TH          68 TU 24MAY 0000
1TG:MH9070  CO YO MO KO WO BO QO  KUL M BKK  0805  0915  EO.AB6  2:10
      SO HO
2  TG 420  C9 D9 J9 Z9 I9 Y9 B9 /KUL  BKK  0805  0915  EO/AB6  2:10
      M9 H9 Q9 GR T9 K9 S9 V9 W9 X9
3  AK 734  VA PA LA UA TA QA MA  KUL L BKK  0825  0930  TO.320  2:05
      KA HA YA
4  MH 784  C4 J4 D4 Y4 W4 U4 K4  KUL M BKK  0910  1015  EO.734  2:05
      B4 M4 Q4 H4 S4 V4 O4 L4 GR X4 T2
5MH: TG4702  C9 Y9 B9 M9 H9 Q9  /KUL  BKK  0910  1015  TO.734  2:05
6  FD3572  VA PA LA UA TA QA MA  KUL L BKK  1040  1140  TO.320  2:00
      KA HA YA
  
```

>ACW6/B1

- Posting level: A for available
- "T" indicator for Ticketless flight  
"L" indicator for Ticketless Access carrier
- ACW entry:  
• 6 is the line number  
• /B is the number seat option, 1 seat

**AWAK24MAYKULBKK/B1** - View directly to the airline availability screen. More details HEAW or HETLA

**FLC1/U** - From the airline availability screen, to display fare rules.

### 3) Segment sell

**SS1H2** – The standard short sell entry

```

AWFD24MAYKULBKK/B1
** FD - THAI AIRASIA ** BKK BANGKOK.TH          * MYR ** TU 24MAY 0000
1 AK 734  H1 KUL  BKK  0825  0930  0 320 ADT H00F00  697.00
      K1
      U1
      ADT K00F00  830.00
      ADT U00H00  450.00
2 AK 738  H1 KUL  BKK  1130  1240  0 320 ADT H00F00  697.00
      K1
      ADT K00F00  830.00
3 AK 742  H1 KUL  BKK  1340  1445  0 320 ADT H00F00  697.00
      K1
      ADT K00F00  830.00
      U1
      ADT U00H00  450.00
NO MORE FLIGHTS
>SS1H2
  
```

Direct Availability from Airline's system can be requested, and includes Available space, fares and currency for all AirAsia flights operating on selected date. The lowest fares of each cabin will be displayed.

- Availability
- Currency of boarding point
- Amount for 1 pax ADT (taxes excluded)
- Standard short sell entry used from this display

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#### 4) PNR Elements

**NM1FOSSEY/LAURENCE** - Name entry as it appears on passport.

**AP 0147579898** - Phone number (optional)

**APE-LAURENCE.FOSSEY@AMADEUS.COM** - Only one e-mail address is sent to the airline.

**TKOK** - Ticketing arrangement (no ticket issuance / TTP step)

#### 5) Form of Payment

**FPCCCA1111222233334444/0210\*CV123** – Credit card details

The screenshot shows the Amadeus GDS interface with the following PNR elements:

```
RP/NCE1A0950/  
1 AK 738 H 24MAY 2 KULBKK NM1 1130 1240  
> NM1FOSSEY/LAURENCE  
> AP 0147579898  
> APE-LAURENCE.FOSSEY@AMADEUS.COM  
> TKOK  
> RFLF  
> FPCCVI4444333322221111/1211*CV123/HFAKECARDINFO
```

The callout box contains the following text:

- 1 Segment is created on request, and not confirmed (NN) yet by the airline. PNR will be confirmed in real time at end of transaction.
- 2 other **mandatory PNR elements** to be added before being able to commit AirAsia's booking (NM, AP, APE, TKOK, RF, FP)
- 3 TLA airlines are using **instant payment**, meaning that form of payment has to be provided when the booking is created. Standard FP (Form Of payment) entry. See AirAsia's FOP supported In GGAIRAK help pages (FPCC Credit Cards VISA, AMEX, MASTERCARD) and FPAG Skvadent (BSP/agency account))

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#### 6) PNR pricing

**FXP** is the standard pricing entry

```

CARP ET ER RT IG RR TOT XI MD MU QT OD OH OI OU RL AP ABRK FXX HE/ RH TTP
*****
FXP 1
1 FOSSEY/LAURENCE
LAST TKT DTE 17MAR11 - SEE ADV PURCHASE
-----
AL FLGT BK DATE TIME FARE BASIS NVB NVA B
KUL
BKK AK 738 H 24MAY11 1130 H00F00 N
MYR 697.00 24MAY11 *TICKETLESS ACCESS CA
MYR 44.00XT
MYR 741.00
GRAND TOTAL : MYR 786.00
> TQT

```

- 1 FXP:** Standard pricing entry (no options) displays automatically the cheapest fare available for selected class / route
- 2 Grand Total displayed:** Total price of itinerary including chargeable services, taxes and fees included) – currency of the first board point of the whole itinerary
- 3 Standard TST** is created and can be displayed with TQT

#### 7) End of transaction

**ER** - Standard entry to end the transaction.

For more information on the booking process you can refer to GGAIKXX (XX is the Airline code) and HETLA.

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