

AMERICAN AIRLINES EXEMPT SEAT BOOKING FLOW

We are happy to share the update on American Airlines about exemption on non-chargeable seats' booking.

Key Features:

- Exempt Seats (INRO chargeable seats) booked on AA flights will also be identifiable as a chargeable service "/SSR" in the PNR, however, no charge will be applied and that can be verified by performing FXG
- No changes to Pre and Post Booking flow

Illustration:

Exempt chargeable seats will be added in the PNR as chargeable service '/SSR', instead of free service 'SSR'.

Below is example for the new SSR element for exempted seat:

```

--- TST TSM RLR SFP ---
RP/DELXXXXXX/DELXXXXXX          AA/SU   8MAY16/0656Z   XXXXXX
DELXXXXXX/1111AA/8MAY16
 1.AMADEUS/TEST
 2 AA 099 Y 12JUN 7 LHRORD HK1 0745 1035 12JUN E AA/ABCDEF
 3 AP DEL - AMADEUS TEST - A
 4 TK OK08MAY/DELXXXXXX
 5 /SSR RQST AA HK1 LHRORD/22JN,P1/RS/RS/S2   SEE RTSTR
 6 RM NOTIFY PASSENGER PRIOR TO TICKET PURCHASE & CHECK-IN:
   FEDERAL LAWS FORBID THE CARRIAGE OF HAZARDOUS MATERIALS -
   GGAMAUSHAZ/S2
 7 FE PAX BG:AA/S2
 8 FV PAX AA/S2
    
```



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FXG will be priced with INR0 and will be indicated as "NO ISSUANCE REQUIRED": Therefore, EMD issuance will not be required for such cases.

```

FXG
PASSENGER          PTC -----
OC  SRV  NP PR FLGT DATE (INR) FARE    TAX        TOTAL
01 AMADEUS/TEST    ADT
0B5 RQST   1 AA99   12JUN INR0                INR0
    
```

```

TSM  1  TYPE P    DELXXXXXXXX AA/08MAY 00      EMD-A CARR AA
** NO ISSUANCE REQUIRED **
1.AMADEUS/TEST
RFIC-A/A  AIR TRANSPORTATION
  1. RFISC-0B5 PREFERRED SEATS                                L  5
    OPERATING CC-AA FEE OWNER-AA  CPN VALUE-0      ORIGIN-LHR DEST-ORD
    NON REFUNDABLE
    NON EXCHANGEABLE
    NON INTERLINEABLE

ADD INF/RKS:

FARE    F  INR          0
EXCH VAL  INR          0

TOTAL    INR          0
    
```

Note: You may ignore the error **"UNABLE TO PROCESS"** incase received at time of pricing the service.

For more details, please contact your Amadeus Helpdesk

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