

News Flash

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Inclusion of Ticket Expiration Warning message & Carry-on Bags information in E-ticket Receipt (ITR)

In accordance with US Department of Transportation guidelines, Amadeus is pleased to announce further enhancement of the **ITR (e-ticket receipt)** document whenever travel is to/from/within the United States of America in the following way.

a) Inclusion of below static text message:

**MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE.
 CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.**

b) Inclusion of the word **MAX in the Carry-on Bags information column.**

c) Inclusion of additional information in the **Baggage information legend.**

Key Benefits:

- a) E-Ticket itinerary receipt now includes some more carry-on Baggage information for the passengers traveling to/from and within the US along with details of the baggage policies applicable for their itinerary.
- b) This will help in customer awareness, information about Maximum, free available baggage allowance prior to check in.

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Illustration:

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BAGGAGE POLICY
RDUcpt
1ST CHECKED BAG:  FREE OF CHARGE   STD SIZE BAG UP TO 23KG/51LB
                                OR...SPORTS EQUIPMENT 23KG/51LB
                                OR  MUSICAL INSTRUMENT 23KG/51LB
2ND CHECKED BAG:  51.00USD         STD SIZE BAG UP TO 23KG/51LB
CPTRDU
1ST CHECKED BAG:  FREE OF CHARGE   STD SIZE BAG UP TO 23KG/51LB
                                OR...SPORTS EQUIPMENT 23KG/51LB
                                OR  MUSICAL INSTRUMENT 23KG/51LB
2ND CHECKED BAG:  51.00USD         STD SIZE BAG UP TO 23KG/51LB
CARRY-ON BAG:
RDULHR:  MAX 1PC FREE OF CHARGE SPORTS EQUIPMENT 10KG/22LB
                                OR...MUSICAL INSTRUMENT 10KG/22LB
LHRCPT:  MAX 1PC FREE OF CHARGE SPORTS EQUIPMENT 10KG/22LB
                                OR  MUSICAL INSTRUMENT 10KG/22LB
CPTLHR:  MAX 1PC FREE OF CHARGE SPORTS EQUIPMENT 10KG/22LB
                                OR...MUSICAL INSTRUMENT 10KG/22LB
LHRRDU:  MAX 1PC FREE OF CHARGE SPORTS EQUIPMENT 10KG/22LB
                                OR  MUSICAL INSTRUMENT 10KG/22LB
  
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The text MAX is inserted to indicate that this is the Maximum number of Carry on Bags

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LB = WEIGHT IN POUNDS, KG = WEIGHT IN KILOS,
IN. = LENGTH IN INCHES, CM. = LENGTH IN CENTIMETERS
MAX = MAXIMUM ALLOWED, PC = NUMBER OF PIECES
  
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New Text added

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BAGGAGE ALLOWANCE AND CHARGES ARE PROVIDED FOR INFORMATION ONLY.
ADDITIONAL DISCOUNTS MAY APPLY DEPENDING ON ADVANCE PURCHASE OR
FLYER-SPECIFIC FACTORS (E.G. FREQUENT FLYER STATUS, MILITARY,
CREDIT CARD USED FOR PURCHASE, EARLY PURCHASE OVER THE INTERNET
  
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MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE.
CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.
  
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New Text added

For more information please contact your nearest Amadeus Helpdesk

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