

## News Flash

### Amadeus Flash

20<sup>th</sup> August 2010

### **Important Guidelines to all Amadeus Subscribers**

It has come to our attention that some travel agency customers have recently been contacted by phone, e-mail or other means such as phishing in order to gain access to their Amadeus system credentials. This has included requests sent via e-mail with links to a fake Amadeus website requesting recipients to provide their Amadeus sign, password and IATA number.

We recommend that customers take the following precautions in such cases:

- Do not open e-mails, e-mail attachments or click on links provided in e-mails from unknown senders
- Contact your local Amadeus representative if you receive suspicious communications of this kind
- Be vigilant and take every possible measure to put in place strong signs and passwords and keep them in a safe place
- Never reveal your Amadeus system credentials such as sign or password or any other confidential information to third parties. Amadeus will never request you to provide information of this kind.

For further information, please contact your local Amadeus office.

Yours sincerely,

Team  
 Amadeus India

Amadeus Helpdesk	Live Chat Function in Amadeus Selling Platform	Mail to Helpdesk	Know more about Amadeus	Amadeus Learning City
24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200	Connect to Amadeus Helpdesk through Live Chat Function in Amadeus Selling Platform	<a href="mailto:help@amadeus.in">help@amadeus.in</a>	<a href="http://www.amadeus.in">www.amadeus.in</a>	Learn Amadeus using self paced learning solution Amadeus Learning City – <a href="http://www.alc.amadeus.com">www.alc.amadeus.com</a>