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ADDITION OF AN INFANT NAME POST ADULT'S TICKETING

As another step towards more user friendly E-Ticketing solution, Amadeus now offers the possibility for Travel Agents to easily add infant's name and issue ticket for the infant when E-Ticket has already been issued for the Adult.

Key Benefits:

- Increases flexibility: addition of an Infant is now perfectly integrated in the Agent Booking Flow
- Increases Productivity: this enhancement permits a straightforward process without tedious workarounds for Airlines and Amadeus Agents alike
- Simplifies Processes: eases the procedure of adding an infant to a ticketed itinerary for both Airlines and Travel Agents
- Improved traveler satisfaction: by answering directly, in a timely manner passenger needs

Glimpse of entries to illustrate the enhancement:

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Adult passenger already ticketed

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1. SHAH/AJAY MR
2 BA 138 H 15AUG 1 BOMLHR HK1 0230 0730 15AUG E BA/NOSYNC
3 BA 199 H 30AUG 2 LHRBOM HK1 2150 1115 31AUG E BA/NOSYNC
4 AP BOM 498 1122/33 - AMADEUS INDIA PVT LTD - A
5 TK OK04JUL/BOM1A0900//ETBA
6 FA PAX 125-3301440650/ETBA/INR91161/04JUL11/xxxxxxxxxx/000308
  22/S2-3
7 FB PAX 0400316974 TTP OK ETICKET/S2-3
8 FE PAX CONDITIONS APPLY NON ENDORSEABLE-BA ONLY/S2-3
9 FM *M*0
10 FP CASH
11 FV PAX BA/S2-3
  
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Addition of infant's name

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1. SHAH/AJAY MR
2 BA 138 H 15AUG 1 BOMLHR HK1 0230 0730 15AUG E BA/NOSYNC
3 BA 199 H 30AUG 2 LHRBOM HK1 2150 1115 31AUG E BA/NOSYNC
4 AP BOM 498 1122/33 - AMADEUS INDIA PVT LTD - A
5 TK OK04JUL/BOM1A0900//ETBA
6 FA PAX 125-3301440650/ETBA/INR91161/04JUL11/xxxxxxxxxx/000308
  22/S2-3
7 FB PAX 0400316974 TTP OK ETICKET/S2-3
8 FE PAX CONDITIONS APPLY NON ENDORSEABLE-BA ONLY/S2-3
9 FM *M*0
10 FP CASH
11 FV PAX BA/S2-3
>1/(INF/MANI/10FEB11)|
  
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1. SHAH/AJAY MR
2 BA 138 H 15AUG 1 BOMLHR HK1 0230 0730 15AUG E BA/NOSYNC
3 BA 199 H 30AUG 2 LHRBOM HK1 2150 1115 31AUG E BA/NOSYNC
4 AP BOM 498 1122/33 - AMADEUS INDIA PVT LTD - A
5 TK OK04JUL/BOM1A0900//ETBA
6 FA PAX 125-3301440650/ETBA/INR91161/04JUL11/xxxxxxxxxx/000308
  22/S2-3
7 FB PAX 0400316974 TTP OK ETICKET/S2-3
8 FE PAX CONDITIONS APPLY NON ENDORSEABLE-BA ONLY/S2-3
9 FM *M*0
10 FP CASH
11 FV PAX BA/S2-3
>1/(INF/MANI/10FEB11)|
  
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Amadeus Helpdesk

Live Chat Function in Amadeus Selling Platform

Mail to Helpdesk

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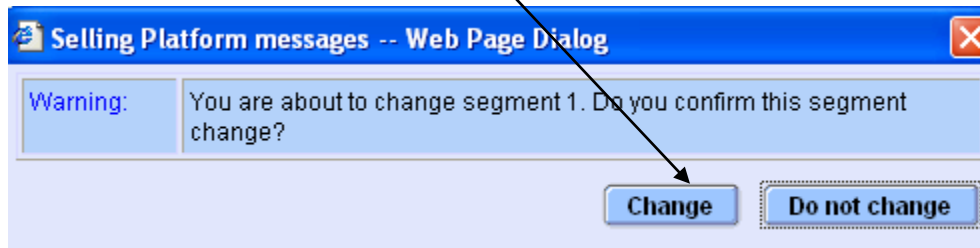
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Click on change option to add infant name in PNR



Infant name associated with adult passenger and E-Ticket issued for Infant

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1. SHAH/AJAY MR (INF/MANI/10FEB11)
2 BA 138 H 15AUG 1 BOMLHR HK1 0230 0730 15AUG E BA/NOSYNC
3 BA 199 H 30AUG 2 LHRBOM HK1 2150 1115 31AUG E BA/NOSYNC
4 AP BOM 498 1122/33 - AMADEUS INDIA PVT LTD - A
5 TK OK04JUL/BOM1A0900//ETBA
6 TK INF OK07JUL/BOM1A0900//ETBA/S2-3
7 SSR INFT BA HK1 SHAH/MANI 10FEB11/S2
8 SSR INFT BA HK1 SHAH/MANI 10FEB11/S3
9 FA PAX 125-3301440650/ETBA/INR91161/04JUL11/XXXXXXXXXX/000308
  22/S2-3
10 FA INF 125-3301440679/ETBA/INR11185/07JUL11/XXXXXXXXXX/000308
  22/S2-3
11 FB PAX 0400316974 TTP OK ETICKET/S2-3
12 FB INF 0700317023 TTP/INF OK ETICKET/S2-3
13 FE PAX CONDITIONS APPLY NON ENDORSEABLE-BA ONLY/S2-3
14 FE INF CONDITIONS APPLY NON ENDORSEABLE-BA ONLY/S2-3
15 FM *M*O
16 FP CASH
17 FV PAX BA/S2-3
  
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We strongly recommend that any modification in the Name Element of the Amadeus PNR should be done in compliance with the airline policies. Any non-compliance may result in No Record situations or Rejects by the airline systems.

For more clarification, please contact your nearest Amadeus Helpdesk

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