



News Flash

Amadeus Flash

Amadeus Sign in Security Restatement



Dear Business Partner,

With our continuous efforts to maintain maximum Information Security, we wish to remind you regarding the Amadeus Local Security Administration. Local Security is a security application in Amadeus central system that provides a designated person in an office with responsibility to create, maintain and delete signs for individual users in the office. This person(s) is known as the Local Security Administrator or LSA.

In an effort to eliminate the need for users to contact Amadeus Helpdesk as well as simplify the task of maintaining the Local Security, we highly recommend LSA rights be assigned to Senior responsible staff at Agencies with one back up (if need be).

To ensure optimum use of the security functions and data protection, we recommend the following:-

- **Ensure the Sign-ins of staff who has left the organization is deleted immediately.**
- **Keep passwords assigned to every Sign- in to prevent misuse by anyone in the office.**
- **Ensure the passwords and Sign-ins are not disclosed to outsiders under any circumstances.**
- **Ensure strong passwords are assigned to individual signs.**
- **Ensure all users sign out from their respective terminal whenever they are leaving the work stations.**
- **LSA rights are assigned to senior staff with one back up.**

Incase LSA is not yet enabled for your Office/Staff, please contact your Amadeus Helpdesk

Amadeus Helpdesk	Live Chat Function in Amadeus Selling Platform	Mail to Helpdesk	Know more about Amadeus	Amadeus Learning City
24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200	Connect to Amadeus Helpdesk through Live Chat Function in Amadeus Selling Platform	help@amadeus.in	www.amadeus.in	Learn Amadeus using self paced learning solution Amadeus Learning City - www.alc.amadeus.com