

News Flash

Amadeus Flash

We are pleased to announce the new functionality of requesting Exit row seats in Seat Map (SM) and Advance Seat Requests (ST). This enhancement enables the user to identify the exit row seats in the seat map and allows placing a request when offered.

Example of a Seat Map with Exit Row seats indicated

```
SM MH 191 K 13JUN DELKUL 330
K
0 0 0 0
1 2 3 4
124567890123456789012345678901234
< >
K ++++.....E.....
H ++++.....+.....

G ++.....
F .+.....
E .+. |.....|.....
D ++.....

C +++HH.....E.....
A ++HHH++.....E.....
```

**EXIT ROW SEATS
 ARE FLAGGED
 WITH THE
 LETTER "E"**

**Exit Row seats can
 be requested in
 Amadeus now ***

. AVAILABLE <> WING F GEN FACI K GALLEY **E - EXIT** C COT
 + OCCUPIED - LAST OFF H HANDICAP Q QUIET G GROUS P PET

Requesting an Exit Row seat

To request for an EXIT ROW seat, add E to the Advance Seating Transaction code – ST.
 ENTER: **ST/E**. Optionally, you can add the segment association, for example, ST/E/S2.

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System Response:

```
--- RLR ---  
RP/DELPW3114/DELPW3114      MH/RM 15MAY10/1004Z 26TQY8  
DELPW3114/0406RB/15MAY10  
1.BHATNAGAR/RUCHI  
2 MH 191 K 13JUN 7 DELKUL HK1 2300 0655 14JUN E MH/KT836  
3 AP DEL 011 26736600 - AMADEUS INDIA PVR LTD - A  
4 TK OK15MAY/DELPW3114  
5 SSR NSST MH HK1 DELKUL/29C,P1/S2
```

29C is the seat number by the Exit Row as also identified by “E” in the Seat Map above.

Please note that the airline may respond with an alternate seat if they don't allocate the Exit Row seat at the time of making the request.

*Subject to Airlines' participation.

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