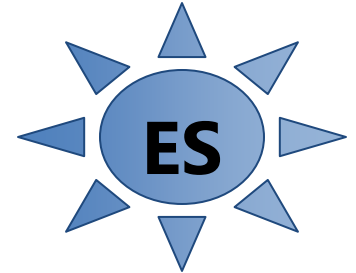




News Flash

Amadeus Flash

Amadeus PNR Security



As our continuous effort to ensure data security, we wish to re-emphasize the correct method of extending PNR security to the recipient(s).

The correct entries to ES the PNR are -

- **ESDELVS1234-R** - for read only access
- **ESDELVS1234-B** - for both read and write access
- **ESDELVS1234-T** - for read & ticket access(modification of PNR disallowed)
- **ESDELVS3124-B,VNSVS1234-T,BOMVS1234-R** (to give access to multiple recipients – up to 5 offices can be included)
- **ESX** – to delete an ES element in a PNR

*Note: We strongly recommend **NOT** to use any wildcards (*) with the ES entry (ES*****) as it may lead to cancellation/modification of your pnr by any other agent who will be able to view/update complete details of your PNR.*

For any clarification please check the online help page HEES or contact the Amadeus Helpdesk.

Amadeus Helpdesk

Live Chat Function in Amadeus Selling Platform

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