



# News Flash

## Amadeus Flash

### Amadeus PNR – EXTENSION IN NUMBER OF SSR ELEMENTS

Dear Subscriber,

Amadeus presents the enhancement with the number of SSR (Special Service Request) elements that can be added into the PNR from 127 to 255.

#### Key Benefits

- More number of SSR elements can be entered in each PNR to send request message to the airlines.
- Easy to retrieve SSR details for Group PNR's.

*Note: Seat requests, Keywords (SK elements) and OSI elements are excluded from this change.*

#### Below illustration shows maximum number of SSR elements in a PNR

```

RLR MSC ---
RP/XXXXXXXXXX/XXXXXXXXXX          YY/SU  16MAY12/0629Z  YYYYYY
XXXXXXXXXX/3001AC/14FEB12
 1.AMADEUS/A MR   2.AMADEUS/B MR   3.AMADEUS/C MR   4.AMADEUS/D MRS
 5.AMADEUS/E MRS  6.AMADEUS/F MS   7.AMADEUS/G MR   8.AMADEUS/H MR
 9.AMADEUS/I MR
10  QR 295 H 20SEP 4*CCUDOH HK9  0410 0700  20SEP  E  QR/ZQ2C2F
11  QR 019 H 20SEP 4*DOHCDG HK9  0820 1425  20SEP  E  QR/ZQ2C2F
12  QR 022 H 25SEP 2*CDGDOH HK9  1125 1850  25SEP  E  QR/ZQ2C2F
13  QR 294 H 25SEP 2*DOHCCU HK9  1940 0310  26SEP  E  QR/ZQ2C2F
14 AP XXX
15 TK OK14MAY/XXXXXXXXXX
16 SSR AVML QR HK9/S10/P1-9
17 SSR AVML QR HK9/S11/P1-9
18 SSR AVML QR HK9/S12/P1-9
19 SSR AVML QR HK9/S13/P1-9

```

<p><b>Amadeus Helpdesk</b></p>	<p><b>Live Chat Function in Amadeus Selling Platform</b></p>	<p><b>Mail to Helpdesk</b></p>	<p><b>Know more about Amadeus</b></p>	<p><b>Amadeus Learning City</b></p>
<p>24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200</p>	<p>Connect to Amadeus Helpdesk through Live Chat Function in Amadeus Selling Platform</p>	<p><a href="mailto:help@amadeus.in">help@amadeus.in</a></p>	<p><a href="http://www.amadeus.in">www.amadeus.in</a></p>	<p>Learn Amadeus using self paced learning solution Amadeus Learning City - <a href="http://www.alc.amadeus.com">www.alc.amadeus.com</a></p>



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Contd...

```
21 SSR WCHC QR HN1/S11/P1
22 SSR WCHC QR HN1/S12/P1
23 SSR WCHC QR HN1/S13/P1
24 SSR WCHC QR HN1/S10/P2
25 SSR WCHC QR HN1/S11/P2
26 SSR WCHC QR HN1/S12/P2
33 SSR WCHC QR HN1/S11/P4
34 SSR WCHC QR HN1/S12/P4
35 SSR WCHC QR HN1/S13/P4
36 SSR WCHC QR HN1/S10/P5
37 SSR WCHC QR HN1/S11/P5
38 SSR WCHC QR HN1/S12/P5
39 SSR WCHC QR HN1/S13/P5
40 SSR WCHC QR HN1/S10/P6
41 SSR WCHC QR HN1/S11/P6
42 SSR WCHC QR HN1/S12/P6
43 SSR WCHC QR HN1/S13/P6
44 SSR WCHC QR HN1/S10/P7
-----
76 SSR MAAS QR HN1 FIRST TIME TRVL/10-13/S10/P6
77 SSR MAAS QR HN1 FIRST TIME TRVL/10-13/S11/P6
78 SSR MAAS QR HN1 FIRST TIME TRVL/10-13/S12/P6
79 SSR MAAS QR HN1 FIRST TIME TRVL/10-13/S13/P6
80 SSR MAAS QR HN1 FIRST TIME TRVL/10-13/S10/P7
-----
99 SSR OTHS QR HN1 PLS ALLOW FRONT ROW SEATS/S13/P2
100 SSR OTHS QR HN1 PLS ALLOW FRONT ROW SEATS/S10/P3
101 SSR OTHS QR HN1 PLS ALLOW FRONT ROW SEATS/S11/P3
102 SSR OTHS QR HN1 PLS ALLOW FRONT ROW SEATS/S12/P3
103 SSR OTHS QR HN1 PLS ALLOW FRONT ROW SEATS/S13/P3
104 SSR OTHS QR HN1 PLS ALLOW FRONT ROW SEATS/S10/P4
105 SSR OTHS QR HN1 PLS ALLOW FRONT ROW SEATS/S11/P4
-----
250 SSR OTHS QR HN1 ALL PAX ARE OLD AGE/S12/P4
251 SSR OTHS QR HN1 ALL PAX ARE OLD AGE/S13/P4
252 SSR OTHS QR HN1 ALL PAX ARE OLD AGE/S10/P5
253 SSR OTHS QR HN1 ALL PAX ARE OLD AGE/S11/P5
254 SSR OTHS QR HN1 ALL PAX ARE OLD AGE/S12/P5
255 SSR OTHS QR HN1 ALL PAX ARE OLD AGE/S13/P5
```

**For any clarification please check online help page HE SSR or contact your nearest Amadeus Helpdesk.**

#### Amadeus Helpdesk

#### Live Chat Function in Amadeus Selling Platform

#### Mail to Helpdesk

#### Know more about Amadeus

#### Amadeus Learning City

24 X 7 Access to Amadeus Helpdesk at Nationwide Toll free 1800-111-200

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[help@amadeus.in](mailto:help@amadeus.in)

[www.amadeus.in](http://www.amadeus.in)

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