



## News Flash

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### Amadeus Flash

## Void Transaction (TWX) replaced by the new cancellation Package (TRDC)

Effective January, 13th 2014 the old void functionality (TWX) is replaced by the new package which is more flexible and allows Void for all the Electronic Ticketing Solutions.

The Void functionality enables you to cancel sales before they are reported to BSP. Today, this feature is available with the old TWX as well as TRDC entry, but on/after 13<sup>th</sup> January 2014, only single void/cancel entry **TRDC** would be active.

### Impact:

From January, 13th 2014, TWX entries will be rejected with the following message:

**“ETKT FUNCTION NOT SUPPORTED FOR SYSTEM PROVIDER”**

### Entries to void ticket with TRDC entry:

#### a) Void ticket with document Number:

TRDC/TK-1234567890

SYSTEM RESPONSE: OK - DOCUMENT(S) CANCELLED

#### b) Void ticket with FA/FHE line number from PNR:

TRDC/LX (Where X is the FA/FHE line number in PNR)

SYSTEM RESPONSE: OK - DOCUMENT(S) CANCELLED

**For more information please refer to Help pages HE VOID / HETRDC.**

Amadeus Helpdesk	Live Chat Function in Amadeus Selling Platform	Mail to Helpdesk	Know more about Amadeus	Amadeus Learning City
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