

Selling Chargeable Meals

Step 1 – Request Service

Use the appropriate SSR Chargeable meal code format as determined by the airline on which the Meal is being requested

Example format:

SR THML- Oriental style meal

Note: Meal description is Mandatory.

```

1 . SENARATHNA/SIVURANGI
2  UL 503 M 25APR 4 CMBLHR DK1 1305 2000 25APR E 0 333 HL
   SEE RTSVC
3  /SSR THML UL HK1/S2
4  FE PAX VALID ON UL ONLY CHANGE FEE MAY APPLY/S2
5  FV PAX UL/S2
  
```

NOTE: The “/” before the SSR element indicates that the service is chargeable and pricing is required.

Step 2 – Price

Pre-requisite – PNR, Ticketed PNR or Itinerary pricing

For confirmed pricing which prices a service and creates a TSM-P, enter the transaction code:

FXG

```

FXG
-----
PASSENGER          PTC -----
OC  SRV  NP PR FLGT DATE (LKR) FARE      TAX          TOTAL
01 SENARATHNA/SIVU ADT
02D THML  1 UL503  25APR LKR4481          LKR4481
  
```

For informative pricing which prices a service but does not create a transitional stored miscellaneous document (TSM) of the type P (pricing quotation record), enter the transaction code: FXH 6 Srilankan Airlines

Step 3 – Display TQM

To Display TQM (it's similar to TST)

```
TSM      1  TYPE P                TK/04FEB 00 INT I EMD-A CARR UL
  1.SENARATHNA/SIVURANGI
RFIC-G/G  IN-FLIGHT SERVICES
  1. RFISC-02D THAI STYLE MEAL                                L  3
  OPERATING CC-UL FEE OWNER-UL                                ORIGIN-CMB DEST-LHR
  NON REFUNDABLE
  NON EXCHANGEABLE

ADD INF/RKS:

FARE      F  LKR                4481
EXCH VAL  LKR                4481

TOTAL      LKR                4481  BSR  179.215917
FC  CMB UL LON4481LKR4481END
```

Step 4 – Payment

Enter the form of payment into the resulting (Transitional Stored Miscellaneous Pricing Record)

TMI/FP-CASH (Insert payment)

```
TSM      2  TYPE P                TK/04FEB 00 INT I EMD-A CARR UL
  1.SENARATHNA/SIVURANGI
RFIC-G/G  IN-FLIGHT SERVICES
  1. RFISC-02D THAI STYLE MEAL                                L  3
  OPERATING CC-UL FEE OWNER-UL                                ORIGIN-CMB DEST-LHR
  NON REFUNDABLE
  NON EXCHANGEABLE

ADD INF/RKS:

FARE      F  LKR                4481
EXCH VAL  LKR                4481

TOTAL      LKR                4481  BSR  179.215917
FC  CMB UL LON4481LKR4481END
FP  CASH
```

Step 5 – Issuance of Documents

The images and prices shown above are just for demo and are not real-time.

The e-ticket must be issued either before or at the same time, as the Ancillary Service EMD so that the e-ticket number is associated correctly with the EMD.

TTP/TTM/RT (Issue E-ticket & EMD)

Applicable route for chargeable meal:

Colombo-London	UL 503	Colombo – Singapore	UL 302
	UL 505		UL 306
Colombo- Tokyo	UL 454		UL 308
Colombo- Shanghai	UL 866	Colombo – Abu Dhabi	UL 207
Colombo- Beijing	UL 868	Colombo – Bahrain	UL 215
	UL 402	Colombo – Dammam	UL 263
Colombo- Bangkok	UL 404	Colombo – Doha	UL 217
	UL 406	Colombo – Dubai	UL 231
Colombo- Canton	UL 884		UL 225
Colombo- Jakarta	UL 364	Colombo – Jeddah	UL 281
Colombo- Hong Kong	UL 892	Colombo – Kuwait	UL 229
	UL 896	Colombo – Muscat	UL 205
Colombo – Kuala Lumpur	UL 318	Colombo – Riyadh	UL 265
	UL 314	Colombo – Seychelles	UL 707
Colombo – Melbourne	UL 604		

Selling Chargeable Meals Using Graphic Interface

The screenshot displays a flight booking interface. At the top, there are fields for 'Type' and 'Details'. The 'Type' field contains 'FE - Endorsement' and 'FV - Validating Carrier'. The 'Details' field contains 'PAX *A*VALID ON UL ONLY CHANGE FEE MAY APPLY' and 'PAX UL'. Below this, there are links for 'View TST History', 'View TSM History', and 'Issue'. The main flight details section shows 'RANGI MS' with a status of 'Not Ticketed', fare basis 'UL503', validating carrier 'UL', and segment 'CMB-LHR3'. A callout box with a blue background and white text says 'Click "ADD SEATS and SERVICES"', with an arrow pointing to the 'Add Seats and Services' option in the sidebar menu. The sidebar menu includes options like 'Add a Remark', 'Add an Other Service Information', 'Add a Form of Payment', 'Add Fee', and 'Add Attachment'. At the bottom left, there is a 'File 1' tab.

MEAL SELECTION

S 2 UL504 K 01APR19 LHR-CMB 09:30 PM 12:45 PM

Show prices in: LKR

Services found for passengers: P1, flight segments: S1-S2

Service	Code	Segments	Purchase Conditions	Availability and Price (LKR)
Beef Burger Meal	BUML	S1 S2	Refundable-Exchangeable	0 Total 2653
Seafood Pie Meal	PIML	S1 S2	Refundable-Exchangeable	0 Total 1769
Healthy Breakfast Meal	HBML	S1 S2	Refundable-Exchangeable	0 Total 2122
Chicken Lamprais Meal	LRML	S1 S2	Refundable-Exchangeable	0 Total 2653
Fillet Steak Meal	STML	S1 S2	Refundable-Exchangeable	0 Total 4952
Hot Dog Meal	HDML	S1 S2	Refundable-Exchangeable	0 Total 1769
Fish Fritter Meal	FFML	S1 S2	Refundable-Exchangeable	0 Total 3183
Western Breakfast Meal	WBML	S1 S2	Refundable-Exchangeable	0 Total 4421
Arabic Breakfast Meal	ABML	S1 S2	Refundable-Exchangeable	0 Total 3537
Indian Breakfast Meal	IBML	S1 S2	Refundable-Exchangeable	0 Total 1769
Thai Style Meal	THML	S1 S2	Refundable-Exchangeable	0 Total 4421
THAI STYLE MEAL				
P1 Refundable-Exchangeable				4421
Total price for all selected passengers: 4421				Book and Price
Salmon Steak Meal	SAML	S1 S2	Refundable-Exchangeable	0 Total 4421

Standard Meals

4505 input Line: 1 Column: 1

Advance Seat Reservation (Extra Leg Room)

Book a seat with extra leg room

Step 1 – Request Service

Create the PNR.

Display the seat map

The extra leg room seat is indicated by "L" in the seat map.

Sm/v

```
SM UL 0503/M/24APRCMBLHR/V /S000/
33 < Y Y Y Y Y Y Y + > 33
34 < Y Y Y Y Y Y Y Y > 34
35 < Y Y Y Y Y Y Y Y > 35
36 < Y Y Y Y Y Y Y > 36
37 < Y Y Y Y Y Y Y > 37
50 B + + / / / / L L B 50
51 I Y I Y Y + Y I 51
52 Y Y Y Y Y H Y H 52
53 I Y I Y Y H Y H 53
54 Y Y Y Y Y H Y H 54
55 Y Y Y Y Y H Y H 55
56 Y Y Y Y Y H Y H 56
57 + + + + + H + + 57
58 + + + + + + + + 58
59 + + + + + + + + 59
A C D E F G H K
. AVAILABLE <> WING F GEN FACI K GALLEY E EXIT C COT
+ OCCUPIED - LAST OFF H HANDICAP Q QUIET G GROUPS P PET
/ RESTRICTED B BULKHEAD V PREF.SEAT X BLOCKED L LEGROOM U UMR
() SMOKING D DEPORTEE UP UP-DECK Z NO FILM I INFANT R REAR
```

Allocate one of an extra leg room seat in the exit row (Seat num:50 or A,C,H,K). Here, the 50 A and C seat number has been taken in the seat map

Once the chargeable seat is booked, the chargeable SSR will be auto generated in the PNR as below.

```
2 UL 503 M 24APR 3 CMBLHR DK1 1305 2000 24APR E 0 333 HL
  SEE RTSVC
3 /SSR RQST UL HK1 CMBLHR/50HN,P1/S2 SEE RTSTR
4 FE PAX VALID ON UL ONLY CHANGE FEE MAY APPLY/S2
5 FV PAX UL/S2
```

The '/' before the SSR element indicates that the service is chargeable and that pricing is required

Step 2 – Price

First price the TKT using FXP entry then price the ancillary service.

A pre-requisite to performing a service pricing request is to have the flight itinerary.

To price the ancillary service and store a pricing record, use the **FXG** entry as shown:

FXG (Price all chargeable services within the PNR)

```
FXG
PASSENGER          PTC -----
OC  SRV  NP PR FLGT DATE (LKR) FARE      TAX          TOTAL
01 SENARATHNA/SIVURANGI
0B5 RQST   1 UL503   24APR LKR8961          LKR8961
```

Step 3 – Payment

Enter the form of payment into the resulting TSM-P (Transitional Stored Miscellaneous Pricing Record)

TMI/FP-CASH (Insert payment)

```
TSM 1 TYPE P TK/04FEB 00 INT I EMD-A CARR UL
1.SENARATHNA/SIVURANGI
RFIC-A/B AIR TRANSPORTATION
1. RFISC-0B5 SEAT ASSIGNMENT L 3
OPERATING CC-UL FEE OWNER-UL ORIGIN-CMB DEST-LHR
SERVICE REMARKS-CHARACTERISTICS: L
NON REFUNDABLE
NON EXCHANGEABLE
NON INTERLINEABLE

ADD INF/RKS:

FARE F LKR 8961
EXCH VAL LKR 8961

TOTAL LKR 8961 BSR 179.215917
FC CMB UL LON8961LKR8961END
FP CASH
```

Step 4 – Issue Documents

The e-ticket must be issued either before or at the same time, as the Ancillary Service EMD so that the e-ticket number is associated correctly with the EMD.

NOTE: If it's a fresh booking make sure to issue the EMD along with the ETKT

TTP/TTM/RT (Issue E-ticket & EMD)

Selling Excess Baggage

Step 1 – Request Service

Use the appropriate SSR Chargeable Baggage code format as determined by the airline

Example format:

SR XBSM: UPTO11LB 5KG BAGGAGE

C/OCW: RFIC/SC

Request Service

```
2  UL 503 M 24APR 3 CMBLHR DK1 1305 2000 24APR E 0 333 HL
   SEE RTSVC
3  FE PAX VALID ON UL ONLY CHANGE FEE MAY APPLY/S2
4  FV PAX UL/S2
SR XBSM-C/OCW
```

The '/' before the SSR element indicates that the service is chargeable and that pricing is required

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```
2  UL 503 M 24APR 3 CMBLHR DK1 1305 2000 24APR E 0 333 HL
   SEE RTSVC
3  /SSR XBSM UL HK1 C/OCW/S2
4  FE PAX VALID ON UL ONLY CHANGE FEE MAY APPLY/S2
5  FV PAX UL/S2
```

Step 2 – Price

First price the TKT using FXP entry then price the ancillary service.

A pre-requisite to performing a service pricing request is to have the flight itinerary.

To price the ancillary service and store a pricing record, use the **FXG** entry as shown:

FXG (Price all chargeable services within the PNR)

The images and prices shown above are just for demo and are not real-time.

FXG

PASSENGER		PTC		-----				
OC	SRV	NP	PR	FLGT	DATE	(LKR) FARE	TAX	TOTAL
01	SENARATHNA/SIVU	ADT						
0CW	XBSM	1	UL503	25APR	LKR20252			LKR20252

Step 3 – Payment

Enter the form of payment into the resulting TSM-P (Transitional Stored Miscellaneous Pricing Record)

TMI/FP-CASH (Insert payment)

```
>tmi/fp-cash
TSM      1  TYPE P                TK/04FEB 00 INT I EMD-A CARR UL
  1.SENARATHNA/SIVURANGI
RFIC-C/O  BAGGAGE
  1. RFISC-0CW UPTO11LB 5KG BAGGAGE                                L  3
  OPERATING CC-UL FEE OWNER-UL                                ORIGIN-CMB DEST-LHR
  SERVICE REMARKS-05
  EXCESS BAGGAGE-1    PC RATE PER UNIT  LKR                      0
  NON INTERLINEABLE

ADD INF/RKS:

FARE      F  LKR          20252
EXCH VAL  LKR          20252

TOTAL     LKR          20252   BSR  179.215917
FC  CMB UL LON20252LKR20252END
FP  CASH
```

Step 4 - Issue Documents

The e-ticket must be issued either before or at the same time, as the Ancillary Service EMD so that the e-ticket number is associated correctly with the EMD.

NOTE: If it's a fresh booking make sure to issue the EMD along with the ETKT

TTP/TTM/RT (Issue E-ticket & EMD)

Note:

*Srilankan Airlines has updated Excess Baggage up to 50 KG for all UL network.

*51kg onwards pre-paid baggage can be purchased at the airport per kg rate.