

Dear Travel Partner,

Greetings from All Nippon airways!!

To reassure comfort and safety during Covid-19 period, all our customers can change their itinerary with NO CHANGE FEE.

Changes can be made unlimited times without change fee only if the change is made on/before 30th June 2022.

Please refer to the following fare eligibility, conditions and handling.

Ticketing period	New Ticket issued between 29th June 2020 to 30th June 2022
Travel period	Departure up to 355 days from the date of booking
Applicable Itinerary	Fares for travel from India to Japan

Eligibility

How many times can you change?	<p>Changes can be made unlimited times without change fee if the change is made on/before 30th June 2022.</p> <p>For any changes made after 30th June 2022 for a totally unused ticket, there is no change fee for the first time change. Subsequently, fare rule of the newly priced fare which was available on the date of change will apply.</p> <p>Depending on the new fare rule condition, change fee may apply or change may not be possible.</p>
Any Fare Difference?	<p>Customers will be allowed to change free of charge to a flight of equal or lesser value.</p> <p>Fare rule applies including departure period, minimum/maximum stay, flight application etc.</p> <p>If the new flight is priced higher, the customer may change for no fee, although a fare difference shall apply.</p>

Changes on ANA Website

Changes on India site are restricted, please contact ANA office.
Any booking change must be made before the time of original departure or free change is not applicable.

Changes at ANA's Call Center and ANA Counters

Processing fee will be charged when customers issue or change ticket at ANA's call center and ANA counters.
*conditions apply.

ANA India Reservation Contact:

Delhi=Tokyo Haneda route : ANA Delhi Branch

Reservation (Email: delrsvn@ana.co.jp)

Mumbai=Tokyo Narita route : ANA Mumbai Branch

Reservation (Email: bomrsvn@ana.co.jp)

Chennai=Tokyo Narita route : ANA Chennai Branch

Reservation (Email: maarsv@ana.co.jp)

* Business hours 9:00-18:00 India time (English only)

Cancellations

Cancellations will be subject to the ticket's fare conditions.

Conditions and Handling

Note : All system fares are accordingly updated.

Thanks & Regards

ALL NIPPON AIRWAYS CO., LTD.