



Advisory from Bureau of Immigration

14 June 2022

Dear Trade Partners,

Singapore Airlines would like to inform all our trade partners that the Bureau of Immigration – Ministry of Home Affairs at IGI Airport has reissued an advisory (No. 2113 R.AF.D, dated 11.11.21) stating that all passengers must carry a printed copy of paper / online visa for presentation at immigration clearance.

Soft / digital copies of visas are not accepted.

If a passenger is unable to present a printed copy of paper / online visa, they may be turned back by Immigrations. Preparation and presentation of personal documents are the sole responsibility of the passenger.

Please inform passengers of this requirement at the time of issuing tickets.

Please contact your local Sales Representative if you have any queries.

Happy Selling!!

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