

BOOKING SCOPE & PROCESS AIR FRANCE INDIA

In the current COVID-19 context, Air France is operating flights between India and France under the “*bilateral air bubble agreement*”. Flight operations are from the 3 Indian gateways Bengaluru, Delhi & Mumbai in compliance with Standard Operating Procedures & regulations provided by the competent authorities in India.

- Details below are for Air France.
- Sales via all direct and indirect channels. Air France websites and GDS are open.
- For legal compliance only Air France flight numbers to be used.
- To comply with regulations flights ex-CDG will close 48 hours prior departure.

FLIGHTS EX INDIA:

Flights are in strict compliance with the EXIT and ENTRY regulations applicable at origin and destination as defined by the competent authorities.

As regulations change frequently, passengers are personally responsible to reconfirm the eligibility of their travel based on their documentation and ENTRY requirements at destination before purchasing tickets.

- **ELIGIBILITY SCOPE:**

1. All EU and EEA Nationals & Residents.
2. Indian nationals holding either a valid French visa or valid Schengen visa and destined for Schengen / EU zone only.
3. Third country foreign nationals and/or spouse of such persons who have a Permanent Residency (PR), can travel accompanied or otherwise returning to their home country.*
4. Seamen of foreign nationalities.
5. Indian seamen subject to clearance from Ministry of Shipping.
6. Passengers travelling with Student Visas issued for study purpose and ONLY for final destination EU.

- **NOT INCLUDED IN THE CURRENT SCOPE:**

PR holders for all third countries (including US Green Cards and PR for Canada) are not included unless spouse of foreign national as specified above*

PLEASE NOTE :

1. Passengers are required to report at the airport, at least **4 hours prior departure**.
2. Passengers arriving from India to destination France are required to undergo a biological examination of virological screening <72 hours before the flight which does not conclude to a COVID-19 contamination. In the absence of test report, passengers will be required to conduct this test upon arrival.
THIS DOES NOT APPLY TO PAX IN TRANSIT VIA PARIS - CDG.

FLIGHTS TO INDIA:

Flight operations are strictly in accordance to the commercial parameters and SOPs issued by the competent authorities in India.

- **ELIGIBILITY SCOPE:**

1. Indian nationals from any country in the Schengen/EU zone.
2. OCI cardholders (Overseas Citizenship of India) with passports issued by any country in the Schengen Zone/ EU who are eligible to enter India as per MHA guidelines dated 30 June 2020.**
3. Foreign nationals including diplomats holding valid visa issued by the Indian mission in any category covered under Ministry of Home Affairs (MHA) guidelines dated 30 June 2020.
- *OCI card holders of countries outside Schengen / EU zone must have valid visa for arrival to India***

- **PROCESS:**

It is MANDATORY for passengers to adhere to the below regulations from Government of India. Non-compliance would lead to denied boarding.

1. Registration with the **Embassy of India** via <https://forms.gle/ddKHqae5cVrstXbu8> as per Government of India norms.
 - a. Passengers must register before purchasing tickets.
 - b. This portal is global in nature and passengers can register from any place in the world.
 - c. Passengers must have a copy of the registration confirmation at boarding in CDG.
2. Passengers to complete “**Undertaking cum Indemnity Bond**” and submit to Air France staff before boarding at CDG. This form can be downloaded via www.airfrance.in (to be printed and prefilled). Form will also be available at boarding gate CDG.
3. Bookings should be updated with valid email id for passengers. This is imperative to keep them updated of mandatory and important updates. Kindly refrain from using travel agency email ids.

4. Mandatory for all passengers to download the “Aarogya Setu” application on mobile devices.
5. Passengers arriving to **Bengaluru** are required to download **2 additional mobile apps**:
 - a. Quarantine Watch
 - b. Apthamitra app
6. **The Ministry of Civil Aviation India has issued new guidelines related to quarantine processes. This is applicable for passengers arriving to India with effect from 8th August. Please note the following process is in addition to the mandatory process as advised above:**
 - a. All passengers must submit a self-declaration via <https://www.newdelhiairport.in/airsuvidha/apho-registration> at least 72 hours prior departure.
 - b. **DESTINATION DELHI & MUMBAI :**
 - i. All passengers would undergo mandatory quarantine for 14 days. (7 days compulsory hotel at own expense + 7 days home).
 - ii. If the passengers wishes to quarantine for the entire duration at home (14 days) they can seek **EXEMPTION FROM INSTITUTIONAL QUARANTINE by submitting a negative RT-PCR Test report** on arrival. This test should have been conducted **within 96 hours prior** to undertaking the journey. The test Report should be uploaded on the above portal for consideration (**< 72 hours of journey**). The decision taken by the government authorities as communicated via the portal will be final.
 - iii. In case institutional quarantine is required, passengers are recommended to pre-book hotels before departure. Strongly recommended to passengers to confirm & book directly with the hotel if empanelled by State Governments for COVID-19 quarantine.
 - c. **DESTINATION BENGALURU:**
 - i. Asymptomatic passengers will be sent for home quarantine for a period of 14 days. If home quarantine is not possible, passengers shall be allowed for institutional quarantine. (Government or Private)
 - ii. Individuals travelling as Business/Short term travellers must produce the following documents to seek exemption from quarantine.
 1. Negative RT-PCR test report < 96 hours of undertaking journey.
 2. Confirmed return flight ticket, which should not be more than 7 days later from the date of arrival.
 3. Documents pertaining to the purpose of visit/ invitation letter.
 4. Place of stay/hotel reservation.
 5. Valid visa
7. **IN TRANSIT:** Passengers in transit via the 3 gateways (DEL, BOM & BLR) would be allowed to travel onwards, when the exemption from institutional quarantine requirement is granted in favour by the State authorities concerned of the first airport of landing on the basis of a negative RT-PCR test report, for which test was conducted within 96 hours prior to undertaking the journey.
8. Passengers are required to arrange an e-pass via the State Government to quarantine at their point of final destination. Passengers are personally responsible to reconfirm the regulations & arrange e-pass via the State Government / GOI websites. In absence of required documents, the procedure as applicable by the authorities will be final and binding.
9. Diplomatic, Official/ Service passport holders are allowed to do 14-days Home Quarantine. Dependent family members of diplomats with ordinary passport will have to undergo mandatory Institutional Quarantine for 7-days plus 7-days Home Quarantine.
10. Passengers are personally responsible to comply with regulations. Protocol, health measures & quarantine regulations related to COVID-19 implemented in India and as applicable at Destination State / Union Territories Government to be adhered.

In addition to above, all passengers are personally responsible to arrange and be in possession of the required health and travel documentation such as passport, visas, health certifications any relevant documents for ENTRY into India and confirmation of Embassy registration.

The regulations stated here are subject to updates.