



中國東方航空
CHINA EASTERN



CHINA EASTERN, CARING
MORE ABOUT YOU

China Eastern brings together safety and hygiene practices from recommendations from authorities, including Civil Aviation Administration of China (CAAC) and International Air Transport Association (IATA). We have always made the personal safety of every passenger our number one priority.



Check-in



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1. Face Masks

For passengers' safety, all our employees are required to wear masks.

2. Hand Sanitizers

Hand sanitizers are available at high touch areas at hub airports.

3. High Touch Areas Disinfection

High touch areas such as Kiosks, check-in counters, elevator buttons, and handrails are disinfected.

4. Safe Distancing

A variety of efforts have been implemented to help ensure passengers maintain safe distance.



Security



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1. Face Masks

For passengers' safety, all our employees are required to wear masks.

2. High Touch Areas Disinfection

High touch areas like the document verification counters, baggage packing areas, baggage plates, and hand-held metal detectors are disinfected.



Lounge



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1. Digital Health Code

The health codes of our staff are verified to protect passengers' safety.

2. Disinfection

Our lounges are disinfected on a regular basis.



Boarding



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1. Hand Sanitizers

Clean wipes are available to passengers at hub airports.

2. High Touch Areas Disinfection

High touch areas like the boarding gates, boarding counters, and jet bridges are disinfected.

3. Face Masks

For passengers' safety, all our employees are required to wear masks.

4. Temperature Check

Non-contact infrared thermometer equipment is used for temperature check as required.



Onboard Service



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1. Face Masks

All passengers and crew are required to wear masks.

2. Onboard Cleaning

High touch areas on board are disinfected on a regular basis.

3. Air Filtration

The air is recirculated through HEPA filters.

4. Onboard Announcement

Onboard announcements are updated to inform passengers of anti-epidemic measures in time.



Deplaning and Baggage Claim



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1. High Touch Areas Disinfection

High touch areas are disinfected on a regular basis.

2. Hand Sanitizers

Hand sanitizers are available at high touch areas at hub airports.



CHINA EASTERN, CARES MORE ABOUT YOU
SAFE JOURNEY !!!



mu.reservations@interglobe.com

Delhi :- +91(0)11-43513166 *Kolkata* :- +91 (0)33-40448887/88