



Expansion to Vaccinated Travel Lanes (VTL) Arrangements and Updates to Perth's Borders

Dear Trade Partners

The Singapore Airlines (SIA) Group welcomes the latest expansion of Singapore's Vaccinated Travel Lane (VTL) arrangements. With the addition of these destinations, SIA Group will operate VTL services from 66 cities in 27 countries to Singapore.

In tandem with this expansion, SIA will progressively add Ahmedabad, Bengaluru, Da Nang, Denpasar (Bali), Hanoi, Ho Chi Minh City, Hyderabad, Kochi, Kolkata, and Penang to its VTL network from **16 March 2022**.

SIA will also progressively convert more non-VTL flights to VTL flights for existing VTL destinations. These include Chennai, Delhi, Mumbai from **17 March 2022** as well as Bangkok, London, Male, Phnom Penh, and Siem Reap from April onwards.

Please refer to our dedicated VTL page¹ for VTL travel requirements, as well as the start date for the various VTL flights.

The SIA Group has seen strong demand for its VTL services since the launch of these arrangements last year. We will continue to grow our network and add new services in a calibrated manner, providing greater travel options and flexibility for our customers.

Travel History

For all VTLs, 7-day travel history will be expanded to include the whole European Economic Area (EEA), effective 16 Mar 2022.

Perth's Borders

With Perth officially reopening their borders as of 03 March 2022, ticketing time limit (TTL) extension for Perth flights will resume to Business-as-usual (BAU) empowerment levels.

Refer to the Civil Aviation Authority of Singapore's press release² for the full details on restoration and extension of VTLs.

For the latest schedules on VTL flights operated by the SIA Group, please refer to Singapore Airlines'³ websites.

Please refer to **Annex 1** for the Global Waiver Codes which may be used for servicing requirements arising from changes to VTLs.

Please contact your local Sales Representative if you have any queries.

Released by: SIA India (05 March 2022)

¹ [Vaccinated Travel Lanes \(VTL\)](#)

² [Singapore Takes Further Steps to Extend Vaccinated Travel Lane](#)

³ [Singapore Airlines' Flight Schedules](#)

Annex 1

Global Waiver Codes

Conditions	Fees Waived	Waiver Code in GDS Endorsement Box
<ul style="list-style-type: none">• Passenger holds an existing booking on / before 04 March 2022.• Passenger is eligible for VTL between the following countries and Singapore,<ul style="list-style-type: none">○ Malaysia, Indonesia, Vietnam, India, Cambodia, United Kingdom, Maldives and Thailand• Passenger originally on Non-VTL flight, which is now designated as VTL flight.• Flight date is on / after 15 March 2022, and• Rebooked on same or next higher RBD only	Fare difference (ADC) and reissuance fee are waived	VTL13 [DDMM] <i>E.g. waiver given on 04 March, provide waiver code – VTL130403</i>
<ul style="list-style-type: none">• Passenger holds an existing booking on / before 04 March 2022.• Passenger is not eligible for VTL between the following countries and Singapore,<ul style="list-style-type: none">○ Malaysia, Indonesia, Vietnam, India, Cambodia, United Kingdom, Maldives and Thailand• Passenger originally on Non-VTL flight, which is now designated as VTL flight.• Flight date is on / after 15 March 2022, and• Rebooked on same or next higher RBD only• Passenger decides not to travel and is unable to rebook the flight	<ul style="list-style-type: none">• Fare difference (ADC) and reissuance fee are waived• Cancellation Fee, and• Refund of Non-Refundable Fare• Refund of partially unused ticket (Proration by Distance)	NVTL11 [DDMM] <i>E.g. waiver given on 04 March, provide waiver code – NVTL110403</i>