



Dear Trade Partner,

From Friday 27 August, travellers arriving to Abu Dhabi must register via the **ICA Smart Travel Service** before they fly even if they are travelling to Dubai or another emirate. This applies to adults, children and infants.

This does not apply to UAE nationals or transit guests.

If guests have been vaccinated outside the UAE and wish to have their vaccination status approved - required to maintain green status in the Al Hosn app in order to be able to enter public places in Abu Dhabi - they should register and upload their documents for approval five days before they travel.

If passengers have been fully vaccinated in the UAE, they do not need to upload a vaccine certificate and simply need to register before they fly.

All guests are advised to register on the ICA portal as soon as possible. Registration is mandatory for entry. Vaccination is not mandatory for entry but is required to be able to move freely about the city.

This means that there are some changes to arriving in Abu Dhabi, read more in our step by step guide below.

Flying to Abu Dhabi



Step 1

Register via the [ICA Smart Travel Service](#) before their flight - this does not apply to UAE nationals or transit guests



Step 2

Take a COVID-19 PCR test before they fly to Abu Dhabi. The time they take a test will depend on where they are travelling from. Check [etihad.com/destinationguide](https://www.etihad.com/destinationguide) for test requirements



Step 3

Download the UAE Al Hosn app - they will need this when they arrive.



Step 4

Unless they're travelling from a [Green list country](#) or travel corridor and are fully vaccinated, they must quarantine on arrival.

Al Hosn app green pass system

Abu Dhabi is operating a green pass system via the Al Hosn app.

Guests will only be able to enter public places such as hotels, restaurants, malls and supermarkets in Abu Dhabi if they've been fully vaccinated against COVID-19 and have green status in the Al Hosn app.

For green status:

- Register at ica.gov.ae or via the [ICA app](#) before their flight
- Download the Al Hosn app
- When guests land in Abu Dhabi, they will receive a UID number. They can also find this by entering their passport number at ica.gov.ae
- Open the Al Hosn app and register using their UID

- Guests receive green status on the Al Hosn app - they must present this to enter public places in Abu Dhabi, including hotels, restaurants, malls and supermarkets

New testing requirements - travelling from Jordan, Kuwait or the Netherlands

Effective from Friday 27 August 2021, there are also new test requirements if your customers are travelling from Jordan, Kuwait or the Netherlands, and their final destination is Abu Dhabi.

In this case, their PCR test must now be taken a maximum of 24 hours before their flight departure time as required by the authorities in Abu Dhabi. Please share this information with customers affected as soon as possible

For essential information on quarantine, transiting or travelling to Dubai and other Emirates, visit [Abu Dhabi Travel Information](#).

Kind regards,

Etihad Airways



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