

*******REVISION*******

Dear Travel Partner,

Greetings from All Nippon airways!!

Due to rapidly increasing COVID-19 cases globally, we will be extending the special handling of tickets for travel until 28th February, 2022.

For already issued tickets, we will allow special handling, i.e change at NO-ADC or full refund on pre-set conditions.

Applicable condition for special handling

Special procedure is available, if all of the following conditions are met:

An itinerary that includes International/Domestic flights from/to Japan on unused sectors

- 1) Applicable Ticket is 205 plate.
- 2) Date of Issue of the Ticket is On/before Nov 29th, 2021
- 3) Date of Original Departure is From November 30,2021 to **February 28th ,2022.**
- 4) Applicable Sector is an itinerary that includes flights from/to Japan on unused sectors.

REFUND

If all the above conditions are met, please proceed for full refund on the respective GDS with WAC code as "WCV111"

For partial refunds, please raise RA.

REISSUE

In case of reissue, tickets can be reissued for travel on/before **April, 27th|2022.** (All travel must be completed by this date)

Please use Endorsement - SKCHG DUE TO COVID-O

Note : Kindly contact the airline to obtain authority for each reissue case to avoid any ADM in future.

Please feel free to contact us in case of any clarification.

Thanks & Regards

ALL NIPPON AIRWAYS CO., LTD.

Unit No.302 & 303, 3rd floor, Time Tower,

Sector 28, MG Road, Gurgaon - 122002 India

Japanese Speaker : 000-800-100-9274(Toll-free)

81-03-6743-6879 (Chargeable)

* Visit us at <http://www.ana.co.jp/asw/wws/ind/e/>*

Business Hours : Monday-Friday, 0930 to 1800Hours.

Saturday/Sunday Public Holidays Closed



(JP) <https://www.ana.co.jp/ja/jp/topics/coronavirus-travel-information/>

(EN) <https://www.ana.co.jp/en/jp/topics/coronavirus-travel-information/>