



IATA Travel Agency

Due to the expansion of COVID-19 worldwide, Amaszonas Línea Aérea, respectfully following the guidelines issued by the authorities, information regarding the treatment of tickets on national and international routes:

INTERNATIONAL FLIGHTS

- Flights operated or issued from March 15 to December 15th 2020
- Change of date without penalty collection or rate difference. (subject to availability)
- Flexibility of change of date allowed for use of ticket until December 15th, 2021, or until the validity of the ticket (whichever comes first).
- Change of route without penalty, may applies rate difference if applicable.
- Only one change is allowed without charge.
- WAIVER CODE: **COVINT**

DOMESTIC FLIGHTS (Bolivia)

- Flights operated or issued from March 15 to August 30th 2020
- Change of date without penalty collection or rate difference. (subject to availability)
- Flexibility of change of date allowed for use of ticket until Jun 30, 2021, or until the validity of the ticket (whichever comes first).
- Change of route without penalty, may applies rate difference if applicable.
- Only one change is allowed without charge.
- WAIVER CODE: **COVDOM**

Process:

- It is mandatory to place the WAIVER CODE / TOUR CODE
- Manual pricing is not allowed under any circumstances.

NOTE: please remember that omitting the placement of the waiver code or a bad exchange, will be audited subject to the generation of ADM.