



Re-Booking / Cancellation / Refund Procedures - Covid19 - Update 51

Dated: 02nd June, 2022

Dear Trade Partners and passengers in the territory of Northern India,

Rebooking/re-issuance must be completed on or prior to 30 June 2022.

Valid for tickets issued on or after 1st April 2019 till 30th June 2022 subject to the maximum ticket validity of 2 years from date of issuance.

1-Refund

Refund of ticket – Penalty Fee shall not apply for all tickets issued on or before 31st March 2022.

Penalty fee shall apply for all ticket issuances effective 01st April 2022.

2-Changes(Involuntary basis)

Date change penalty & fare difference within same cabin shall be waived off for travel commencement and completion up to 31st October 2022.

If passenger wishes to travel on a date beyond 31st October 2022, ticketed fare rule shall apply.

3-Changes(Voluntary basis)

Change Penalty does not apply(all travel to be completed by 31st October 2022.) Applicable fare & tax difference shall apply.

If passenger wishes to travel on a date beyond 31st October 2022, ticketed fare rule shall apply.

[CLICK HERE FOR MORE DETAILS](#)

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