

VISTARA TO OPERATE SPECIAL FLIGHTS BETWEEN DELHI AND LONDON HEATHROW FROM 28 AUG TO 30 SEP 2020

- **Strengthens long-haul capability with second Boeing 787-9 Dreamliner**
- **Planning for special flights to Paris, France and Frankfurt, Germany**

Delhi, 18 August 2020: Vistara, India's finest full-service carrier and a joint venture of Tata group and Singapore Airlines, will operate special, non-stop flights between Delhi and London Heathrow from 28 August to 30 September 2020, marking its foray in long-haul international operations. The flights have been introduced as part of the bilateral 'transport bubble' formed between India and the UK. During the period, Vistara will fly thrice a week between the two cities - on Mondays, Wednesdays and Fridays. The one way fares from Delhi to London start from INR 29,912 in Economy Class, INR 44,449 in Premium Economy, and INR 77,373 in Business Class. Bookings for these flights are being progressively opened on all channels, including [Vistara's website](#), mobile app, and through travel agents.

The airline will deploy its brand-new Boeing 787-9 Dreamliner aircraft on the route to provide an exceptional, non-stop flying experience to travellers in both directions. The airline also received its second Dreamliner aircraft recently, further strengthening its fleet to operate more such long-haul flights and expand its international operations. Vistara is also seeking necessary regulatory approvals to soon operate similar special flights to Paris, France and Frankfurt, Germany.

Mr. Leslie Thng, Chief Executive Officer, Vistara, said, *"As the world starts opening up in a phased manner following an extended global lockdown, these special flights give us the privilege of facilitating travel between the two countries. We are confident that travellers will appreciate having the choice of flying India's only five-star airline to and from London, which also upholds the highest standards of safety and hygiene."*

"The arrival of our second Boeing 787-9 Dreamliner further strengthens our fleet and underlines our commitment to expanding globally. There is an inherent need for an Indian carrier with modern fleet, world-class cabin products and onboard service to fly non-stop on long-haul routes. Our Dreamliner aircraft help us distinguish our offering and give us a competitive edge in the market", added **Mr. Thng**.

Vistara will accept all eligible customers meeting visa/entry requirements in both the countries, as specified by the respective government bodies. Vistara strongly encourages its customers to fully understand these guidelines before making their bookings.



**Schedule of Flights between Delhi and London Heathrow from
28 August 2020 to 30 September 2020:**

Sector	Flight No.	Days of Operation	Departure	Arrival
Delhi - London Heathrow	UK 015	Mon, Wed, Fri	0215 Hours	0655 Hours
London Heathrow - Delhi	UK 016	Mon, Wed, Fri	1535 Hours	0415 Hours (+1)
<i>(+1 indicates next day arrival. All timings shown are in local time zones.)</i>				

* Schedules are subject to regulatory approvals

** The above schedule is for the period Aug 31 – Sep 14, 2020. From Sep 15 UK 016 would depart from London Heathrow at 1505hrs.

*** The first flight from London Heathrow to Delhi will be on Saturday 29 Aug at 1535 hours. All other flights will follow above schedule

Onboard the aircraft, Vistara's cabin crew will wear personal protective equipment (PPE) and avoid all non-essential interaction with passengers. In line with the health and safety norms, the airline has introduced a new food & beverage service that will be offered to all customers. Aircraft interiors will be deep-cleaned after every flight using approved cleaning agents - a procedure that includes thorough sanitization of all surfaces such as seats, touchscreens, overhead bins, seatbelts, tray tables, galleys, etc.

Vistara's Dreamliner aircraft are equipped with highly efficient airflow and filtration systems that continuously refresh cabin air with air from outside. Powerful HEPA filters trap 99.9% of particulates such as viruses (including coronaviruses), bacteria and fungi and purify the air inside the cabin every two to three minutes.

The aircraft comes in a three-class cabin configuration offering Business, Premium Economy and Economy cabins. While the Business Class seats recline into fully-flat beds and offer several other amenities, the separate Premium Economy cabin features seats upholstered in premium genuine leather with individually adjustable calf rests, extendable footrests, 7" reclining backrests and six-way adjustable headrests. Economy Class offers great comfort with well-cushioned seats in high-quality breathable fabric that come with high literature pockets providing greater legroom.

NOTES TO EDITORS:

- Vistara has introduced a slew of measures for the health and safety of all in response to the COVID-19 pandemic. The airline requires its customers to follow some guidelines that include but are not limited to:



- Ensuring they are fit to travel and do not have any symptoms of COVID-19
- International passengers arriving into Delhi must fill mandatory self-reporting form on Delhi Airport's online portal, [Air Suvidha](#), where eligible passengers can also apply for exemption from compulsory institutional quarantine
- Checking-in online/downloading boarding pass and using self-service options wherever available
- Wearing a face mask at all times throughout the journey and additionally a face shield during the entire duration of their flight
- Observing social distancing and frequent use of hand sanitisers

About Vistara (TATA SIA Airlines Limited): TATA SIA Airlines Limited, known by the brand name Vistara, is a 51:49 joint venture between Tata Sons Limited and Singapore Airlines Limited (SIA). Vistara brings together Tata's and SIA's legendary hospitality and renowned service excellence to offer the finest full-service flying experience in India. Vistara commenced its commercial operations on January 9, 2015, with an aim to set new standards in the aviation industry in India and it today connects destinations across India and abroad. The airline has a fleet of 43 aircraft, including 34 Airbus A320, one Airbus A321neo, six Boeing 737-800NG, and two Boeing 787-9 Dreamliner aircraft, and has flown more than 20 million customers since starting operations.

For more information about Vistara, visit www.airvistara.com

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