



**Expiry of Complimentary Rebooking Policy (CRP)**

Dear Business Partner,

Singapore Airlines has since the start of the Covid-19 pandemic offered a Complimentary Rebooking Policy (CRP) to our customers.

Please be reminded that the Complimentary Rebooking Policy (CRP) will not be further extended beyond 31st July 2022.

Recap on the key changes:

1. Economy Lite fare family (V/K RBDs) will revert to being non-changeable/non-refundable per default set up after 31<sup>st</sup> July 2022.
2. Customers will enjoy unlimited complimentary rebooking for all new tickets issued up till 31 Jul 2022. For requests made beyond 31 Jul 2022, tickets issued within the CRP eligibility period will still enjoy 1 complimentary change.
3. Fare/Tax difference may apply at the time of re-booking.

Please disseminate this information to all concerned.

**Happy Selling!!**

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