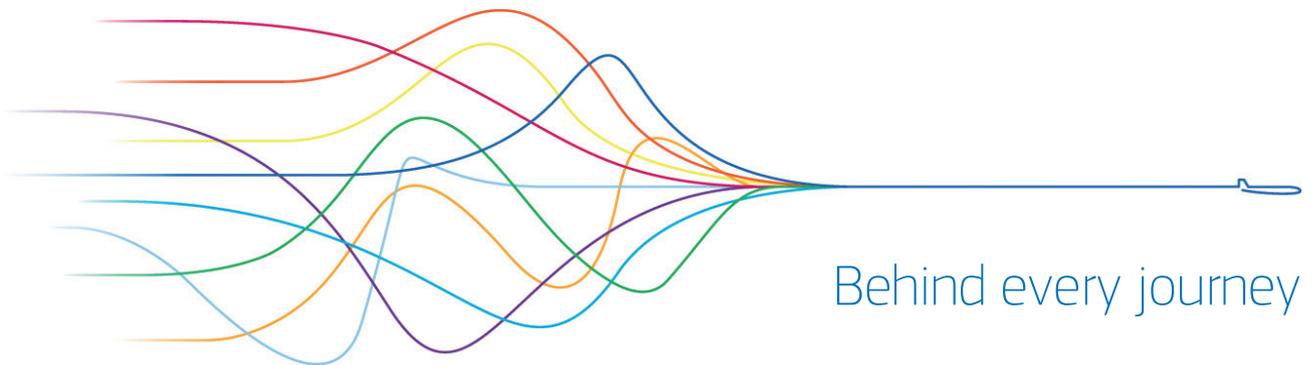


Amadeus Mobile Messenger

Locate, communicate and assist your travelers



Behind every journey

Care for your travelers

Caring for your travelers goes beyond just monitoring incidents. You need to identify rapidly who is impacted and what action to take so you can provide appropriate support.

Amadeus Mobile Messenger automates the process so that you are always in control of the situation.

Locate travelers instantly

Display your travelers' itineraries on a dynamic map using geo-localization information in their itinerary or their smartphone's GPS feature.

Each traveler's status is color-coded. Just click to show their complete itinerary details.

The Asset Management module helps you provide support for non-traveling employees in a company's facilities worldwide such as offices, factories or oil rigs.

Focus on relevant data

Traveler data is continuously imported and updated instantly, ensuring that your incident management uses the latest information.

Focus on specific groups of travelers using filters such as airline, airport or company.

Amadeus Mobile Messenger's automated workflow saves you time, helps avoid mistakes and makes your incident management process more cost-efficient.

Communicate effortlessly

Communicate with travelers at any time using a smartphone app, SMS or e-mail.

One-way messaging sends travelers information that needs no response.

The two-way messaging option updates a traveler's status on the dynamic map display depending on their reply.

Stay one step ahead

Amadeus Mobile Messenger uses risk data from leading security analysts in close to real time. Information can be communicated automatically or pushed to travelers when required.

The Flight Monitor module provides live flight status and tracking for up-to-the-minute information so you can take prompt action in case of cancellations or delays.

Generate interactive reports or schedule regular reporting for your key stakeholders. For example, you could use the traveler location report to track your VIP travelers or advise on vaccination requirements.

You do the business. We do the travel.

Key benefits of Amadeus Mobile Messenger

- _ Reinforce your risk management strategy
- _ Offer fast, efficient professional help
- _ Increase productivity through automation
- _ Anticipate disruption: save time and cut costs
- _ Use real-time, automated updates
- _ Improve traveler safety and trust

Locate your travelers. Identify those who need help. Communicate appropriate information.

Amadeus Mobile Messenger is powered by Charter Solutions International with risk intelligence provided by Riskline™.



You do the business. We do the travel.

Get in touch now
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