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New PNR requirements for Known Traveler Number, Redress, and visa information

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Since Passengers may have multiple Redress, Known Traveler, and Visa numbers for different countries, the country/state for which the travel information is applicable will become **mandatory**.

American's operating system will be updated effective **March 1, 2023**, to comply with new **International Air Transport Association (IATA) standards**, including the

following requirements:

- The applicable **country/state code** is **required** when entering a Redress Number or Known Traveler Number

Example:        *DOCO//K/123456789/US*

Example:        *DOCO//R/123456/US*

*DOCO//R/CAN123456/CA*

- **Visa expiration date** is **required** when adding visa information to the reservation

Example:        *DOCO/DALLAS*  
*TX/V/1234567/PHOENIX/01DEC22/JP//25DEC25*

Please contact your GDS/System help desk directly, should you have any questions.

This information can also be found on SalesLink by viewing:

[Latest Communication Updates](#)

As always, we appreciate your continued business!

Sincerely,

*Agency Relations*

American Airlines Global Sales