

Civil Unrest in Peru - Travel Notice Exception Policy



Issued: January 19, 2023

American Airlines has implemented a special exception policy to our travel partners that is now available for our mutual customers due to airport operations disrupted in Lima, (LIM) as a result of Civil Unrest in Peru.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners: This applies to both prime and codeshare flights as shown below:

Special Travel Exception Policy	
Affected Airport Codes:	LIM
Tickets Issued On/Before:	January 19, 2023

Impacted Travel Dates:	January 19 - 20, 2023
New Travel Dates:	January 21 - 26, 2023
Reissuance of Tickets On/Before:	Same day as flight rebooking
Inventory Requirements:	Lowest Inventory Available – Same Cabin Basic Economy - Refer to Inventory Requirements
Endorsement Box Requirements: Ticket Reissue Required	TNADV2/PERUCU
Changes to Origin/Destination:	Not Allowed 300-mile radius allowed Refer to Changes to Origin/Destination
Changes to Connection City:	Allowed
Changes to Co-Terminal:	Allowed
Extended Travel Rebooking:	Allowed Note: The new ticket must include: TNADVE/PERUCU in the Endorsement Box or will be subject to a debit memo
Refund Eligibility:	No Refund Allowed Canceled flight or delayed flights may qualify for a refund via GDS/ARC/BSP
Travel to/from/through on American, and JB Operated and Marketed Flights:	Aer Lingus (EI) / AA*EI British Airways (BA) / AA*BA Finnair (AY) / AA*AY Iberia (IB) / AA*IB Japan Airlines (JL) / AA*JL Qantas Airways (QF) / AA*QF
Sales Support Authorization	Process as SalesLink Service Request

Affected Airports - City and Country Association:

- LIMA, PERU (LIM)

This information can also be found on SalesLink by viewing:

[Latest Communication Updates](#)

As always, we appreciate your continued business!

Sincerely,

Agency Relations

American Airlines Global Sales