



Great Lakes & Northeast Winter Weather - Travel Notice Exception Policy



Issued: March 1, 2023

American Airlines has implemented a special exception policy to our travel partners that is now available for our mutual customers due to a weather system expected to bring snow and ice to parts of the Midwest, the Great Lakes and Northeast. Operational disruptions can be expected due to this weather event.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners: This applies to both prime and codeshare flights as shown below:

Special Travel Exception Policy	
Affected Airport Codes:	ABE, ALB, ART, ATW, AVP, AZO, BDL, BGR, BOS, BTV, BUF, CAK, CID, CLE, CWA, DTW, ERI, EWR, FNT, FWA, GRB, GRR, HPN, JFK, LAN, LGA, LSE, MHT, MKE, MLI, MSN, ORD, ORH, PHL, PIT, PVD, PWM, ROC, SBN, SCE, SYR, TVC, YUL, YYZ
Tickets Issued On/Before:	February 28, 2023
Impacted Travel Dates:	March 3 - 4, 2023
New Travel Dates:	March 1 - 8, 2023
Reissuance of Tickets On/Before:	Same day as flight rebooking
Inventory Requirements:	Lowest Inventory Available – Same Cabin Basic Economy - Refer to Inventory Requirements
Endorsement Box Requirements: Ticket Reissue Required	TNADV2/GLNEWW
Changes to Origin/Destination:	Not Allowed 300-mile radius allowed Refer to Changes to Origin/Destination
Changes to Connection City:	Allowed
Changes to Co-Terminal:	Allowed
Extended Travel Rebooking:	Allowed Note: The new ticket must include: TNADVE/GLNEWW in the Endorsement Box or will be subject to a debit memo
Refund Eligibility:	No Refund Allowed Canceled flight or delayed flights may qualify for a refund via GDS/ARC/BSP
Travel to/from/through on American, and JB Operated and Marketed Flights:	Aer Lingus (EI) / AA*EI

	British Airways (BA) / AA*BA Finnair (AY) / AA*AY Iberia (IB) / AA*IB Japan Airlines (JL) / AA*JL Qantas Airways (QF) / AA*QF
Sales Support Authorization	Process as SalesLink Service Request

Affected Airports - City and Country Association:

- Akron Canton, OH (CAK)
- Albany Intl, NY (ALB)
- Allentown Bethlehem, PA (ABE)
- Appleton, WI (ATW)
- Bangor, ME (BGR)
- Boston, MA (BOS)
- Buffalo, NY (BUF)
- Burlington, VT (BTV)
- Cedar Rapids, IA (CID)
- Chicago O'Hare, IL (ORD)
- Cleveland, OH (CLE)
- Detroit Metro, MI (DTW)
- Erie, PA (ERI)
- Flint, MI (FNT)
- Fort Wayne, IN (FWA)
- Grand Rapids, MI (GRR)
- Green Bay, WI (GRB)
- Hartford Springfield, CT (BDL)
- Kalamazoo, MI (AZO)
- La Crosse, WI (LSE)
- Lansing, MI (LAN)
- Madison, WI (MSN)
- Manchester, NH (MHT)
- Milwaukee, WI (MKE)
- Moline/Quad City, IL (MLI)
- Montreal, Canada (YUL)
- New York JFK, NY (JFK)
- New York LGA, NY (LGA)
- Newark, NJ (EWR)
- Philadelphia, PA (PHL)
- Pittsburgh, PA (PIT)
- Portland, ME (PWM)

- Providence, RI (PVD)
- Rochester, NY (ROC)
- Scranton Wilkes-Barre, PA (AVP)
- South Bend, IN (SBN)
- State College, PA (SCE)
- Syracuse, NY (SYR)
- Toronto, Canada (YYZ)
- Traverse City, MI (TVC)
- Watertown, NY (ART)
- Wausau Central Airport, WI (CWA)
- Westchester County, NY (HPN)
- Worcester, MA (ORH)

This information can also be found on SalesLink by viewing:

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As always, we appreciate your continued business!

Sincerely,

Agency Relations

American Airlines Global Sales