



## Revenue Management Memo

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**Approved by : Ethan Zheng****Endorsed by : Jeff Li****Handled by : Daphne Lok**

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**From : Business Development – Revenue Management**

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**To : ALL Sales Office**

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**Copy : Commercial Director / RMGM / RM / FIN-RAD / Offline**

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### **Non-acceptance of Credit Card and UATP Payment in Agency Channel**

HX is committed to ensuring fairness and competitiveness in the global market. With this in mind, HX would like to inform you that for “851” ALL traffic documents (e.g. ticket issuance, EMD, EMCO ... etc) issued on or after 01 June 2023, credit card and UATP payment will NOT be accepted.

Non-compliance with this new policy will result in HX issuing ADMs to agents for the purpose of collecting amounts or making adjustments related to “851” ALL traffic documents. It will include a transaction fee of 5% with total amounts of “851” ALL traffic documents, as well as an applicable ADM document fee.

Thank you for your kind attention.

Business Development

Revenue Management

04 Apr 2023