



Lufthansa Group Updates

We are rethinking travel: more individuality and more comfort – in all classes of travel

Join us for a look at the travel experience of the future. **Discover Lufthansa Allegris**, a new generation of onboard comfort that will revolutionize long-haul travel, from First Class to Economy Class, starting in 2023.

This is the most extensive product and quality modernization in the Lufthansa Group history – and more than 100 long-haul aircraft with over 30,000 new seats will be equipped with it in the next few years.

Here's a sneak peek at some of the highlight:

- **First Class Suite:** spacious, private closed-door suites providing maximum privacy and comfort
- **Business Class Suite:** For the first time, Business Class travellers can also look forward to their very own suite
- **Choice of seating options in Business Class:** With a total of seven different seating options, designed to meet your customer's individual wishes
- **Premium Economy Class:** This comfortable seat in an innovative hard-shell design, can be adjusted effortlessly without disturbing neighbouring passengers in the row behind
- **Sleeper's Row 2.0 planned for Economy Class:** By folding up the leg rest and adding a mattress, passengers in Economy Class can relax and sleep more comfortably

Discover Lufthansa Allegris

We look forward to introducing you to a new era of travel. Uniquely different and modern. With more choices in seating comfort, meals and many other exciting features. It's a holistic and personalized travel experience for our passengers across all classes.

SWISS to offer UMNR care service again on connecting flights

For SWISS flights departing on/after 1 April 2023, you can again book the care service for unaccompanied children (UMNR) for connecting flights via Zurich or Geneva. Important: This only applies to flights operated by SWISS or Edelweiss and when booking the SWISS flight number.

[Learn More](#)

No immediate UN in PNR in case of short-term flight cancellations

In case of short-term flight cancellations within 48 hours before departure, no immediate UN will be set in the PNR. The flight cancellation will be evident via a flight status query. Even without a UN in the PNR, we welcome you to make rebookings/reissues/refunds yourself – without requesting a waiver from your Lufthansa Group Agency Support.

[Learn More](#)

Note on grace period refunds

Did you know that you can self-refund Austrian Airlines, Brussels Airlines, Lufthansa and SWISS tickets within a grace period – without having to request a waiver? The grace period is valid until the next calendar day (23:59 hrs) and is automatically taken into account when using ATC Refund.

[Learn More](#)